Student Services SP 20

Student Services SP 20 RUS No. of responses = 450 Survey Results Legend Absolute Frequencies of answers Relative Frequencies of answers Std. Dev. Mean Median Quantile 0 0% 50 0% 25 n=No. of responses av.=Mean md=Median dev.=Std. Dev. ab.=Abstention 509 Question text Left pole Right pole 3 2 1 Scale Histogram 2. About You ^{2.1)} Sex n=444 Male 103 Female 341 ^{2.2)} What is your age group? n=446 19 or younger 101 20-24 107 25-29 59 30-34 58 35-39 38 40 or older 83 ^{2.3)} What is your race? Mark one or more boxes (multiple boxes if two or more races). n=450 White 313 Black or African American 87 American Indian or Alaska Native 46 Asian () 11 Hispanic/Latino (44 Native Hawaiian and Other Pacific Islander 4 Other () 9 2.6) Which do you have? n=447 GED 53 High School Diploma 372 Neither 22

^{2.7)} Total college credit hours completed		
0 (first semester student)	36	n=448
1-15	89	
16-30	85	
31-45	53	
46-60	69	
61 or more	116	
^{2.8)} Which Academic Division is associated with your major?		
Business & Information Technology	107	n=446
	29	
Humanities	48	
Social Sciences	59	
Health Sciences	166	
Unknown/Undecided	37	
^{2.9)} How many colleges other than Rose State have you attended?		
	225	n=442
2 or more	119 98	
	90	
^{2.10)} When do you expect to graduate from Rose State College?		
This semester	73	n=449
Next semester	35	
1 - 2 years	198	
2 - 3 years	87	
more than 3 years	23	
Non-degree seeking	33	
3. Tell us about your experiences at Rose State College		
^{3.1)} Have you ever received services from or taken a class in the Health Sciences Division?		
Yes	191	n=447
No	256	
^{3.2)} Have you ever received services from or taken a class in the Humanities Division?		
Yes	294	n=446
No	152	
^{3.3)} Have you ever received services from or taken a class in the Engineering & Sciences Division?		
	457	n=443
Yes	157	.i= -77 0
No	286	

3.4)	Have you ever received services from or taken a class i	n the Business	& Informat	ion Technolo	gy Divisior	י?	
		Yes)		148	n=445
		No)	297	
3.5)	Have you ever received services from or taken a class i	n the Social Sc	iences Divi	ision?			
		Yes				239	n=447
		No				208	
3.6)	Have you ever visited the Wellness Center?						
		Yes				178	n=444
		No				266	
3.7)	Have you ever visited the Learning Resource Center an	id/or Library?					
		Yes				389	n=447
		No				58	
3.8)	Have you ever visited or lived in Rose State College's s	tudent housing	 ?				
		Yes				44	n=443
		No				399	
3.9)	Have you ever received services from the Office of Care	eer Services?					
		Yes				80	n=447
		No				367	
4	Tell us about your experiences regarding the enrol	llment & paym	nent servio	ces at Rose	State Co	llege.	
4.1)	Visiting the campus influenced my decision to attend	Strongly Agree			0 26 % <u>6.3%</u>	Strongly Disagree	n=415 av.=3.47 md=3
	Rose Štate College.						dev.=1.18 ab.=31
4.2)	The admissions presedures were easy to polyizate		5 53 34.8% 45	200 67 1	2 1 8 2 1% 0.5%		n=440
,	The admissions procedures were easy to navigate.	Strongly Agree				Strongly Disagree	av.=4.1 md=4 dev.=0.83 ab.=7
			5 <u>-</u>		2 1		
4.3)	The Admissions and Records/Registrar Office staff provides high quality support/service.	Strongly Agree	36.6% 44	91 70 1.2% 16.2% 1.1	3 5 9% <u>1.2%</u>	Strongly Disagree	n=432 av.=4.13 md=4
			5	4 3	2 1		dev.=0.83 ab.=13
4 4)			128 1		5 1		n=358
4.4)	The Testing Center or E.A.S.T. (for Accuplacer, ACT, CLEP/DSST exam) provides high quality support/	Strongly Agree				Strongly Disagree	av.=4.14 md=4 dev.=0.78
	service.		5	4 3	2 1		ab.=88

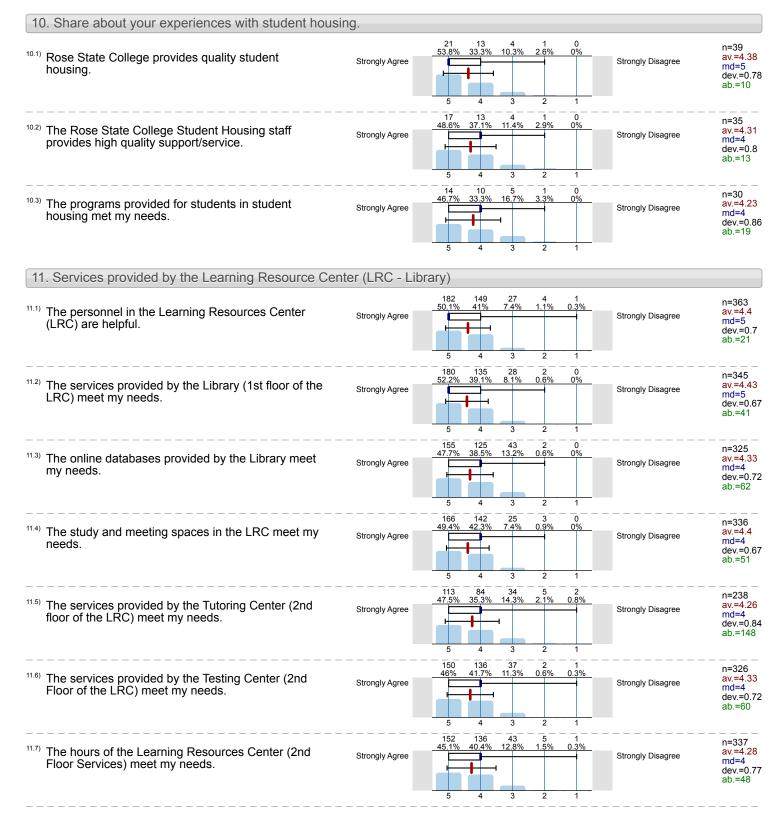
			Student	Services SP 20
^{4.5)} Enrollment at Rose State College was a smooth process for me.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=443 av.=4.18 md=4 dev.=0.85 ab.=4
^{4.6)} It is easy for me to self-enroll via the OASIS system.	Strongly Agree	121 120 88 27 14 32.7% 32.4% 23.8% 7.3% 3.8% 5 4 3 2 1	Strongly Disagree	n=370 av.=3.83 md=4 dev.=1.08 ab.=77
 ^{4.7)} The Academic Advisement Office in the Student Services Building provides high quality support/ service. 	Strongly Disagree	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Agree	n=386 av.=1.92 md=2 dev.=0.86 ab.=59
 ^{4.8)} The Financial Aid Office provides high quality support/service. 	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=372 av.=4.02 md=4 dev.=0.93 ab.=72
^{4.9)} The services provided by the Cashiers office meet my needs.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=393 av.=4.22 md=4 dev.=0.76 ab.=49
5. Services provided by the Business & Information	n Technology Di	vision		
 ^{5.1)} The office staff in the Business & Info Tech Division office is helpful. 	Strongly Agree	37.7% 44.7% 15.8% 1.8% 0% 5 4 3 2 1	Strongly Disagree	n=114 av.=4.18 md=4 dev.=0.76 ab.=36
 ^{5.2)} The Business & Info Tech Division academic advisor (s) provide accurate information. 	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=114 av.=4.12 md=4 dev.=0.89 ab.=36
^{5.3)} The faculty in the Business & Info Tech Division are supportive.	Strongly Agree	5 4 3 2 1	Strongly Disagree	n=124 av:=4.25 md=4 dev:=0.75 ab.=26
^{5.4)} The Business & Info Tech Division faculty are available to me outside of class.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=116 av.=4.11 md=4 dev.=0.8 ab.=33
^{5.5)} The schedule of classes in the Business & Info Tech Division meets my needs.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=132 av:=4.11 md=4 dev:=0.82 ab:=17
^{5.6)} The BIT labs meet my needs.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=79 av.=4.04 md=4 dev.=0.79 ab.=71

6. Services Provided by the Engineering and Sciences Division

			Student	Services SP 20
^{6.1)} The office staff in the Engineering & Science Division office is helpful.	Strongly Agree	41 59 16 3 1 34.2% 49.2% 13.3% 2.5% 0.8% 5 4 3 2 1	Strongly Disagree	n=120 av.=4.13 md=4 dev.=0.8 ab.=42
 ^{6.2)} The Engineering & Science Division academic advisor(s) provide accurate information. 	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=113 av.=4.04 md=4 dev.=0.84 ab.=49
^{6.3)} The faculty in the Engineering & Science Division are supportive.	Strongly Agree	47 68 20 4 1 33.6% 48.6% 14.3% 2.9% 0.7%	Strongly Disagree	n=140 av.=4.11 md=4 dev.=0.81 ab.=22
 ^{6.4)} The Engineering & Science Division faculty are available to me outside of class. 	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=128 av.=4.06 md=4 dev.=0.8 ab.=34
^{6.5)} The schedule of classes in the Engineering & Science Division meets my needs.	Strongly Agree	47 66 23 6 1 32.9% 46.2% 16.1% 4.2% 0.7% 5 4 3 2 1	Strongly Disagree	n=143 av.=4.06 md=4 dev.=0.85 ab.=19
^{6.6)} The ES labs meet my needs.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=97 av.=4.15 md=4 dev.=0.67 ab.=64
7. Services Provided by the Health Sciences Division	on			
 ^{7.1)} The office staff in the Health Sciences Division office is helpful. 	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=180 av.=4.31 md=4 dev.=0.74 ab.=13
 ^{7.2)} The Health Sciences Division academic advisor(s) provide accurate information. 	Strongly Agree	78 79 19 2 3 43.1% 43.6% 10.5% 1.1% 1.7% 5 4 3 2 1	Strongly Disagree	n=181 av.=4.25 md=4 dev.=0.82 ab.=12
 ^{7.3)} The faculty in the Health Sciences Division are supportive. 	Strongly Agree	82 87 15 1 1 44.1% 46.8% 8.1% 0.5% 0.5% 5 4 3 2 1	Strongly Disagree	n=186 av.=4.33 md=4 dev.=0.69 ab.=7
 ^{7.4)} The Health Sciences Division faculty are available to me outside of class. 	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=171 av.=4.27 md=4 dev.=0.75 ab.=21
 ^{7.5)} The schedule of classes in the Health Sciences Division meets my needs. 	Strongly Agree	76 84 18 4 1 41.5% 45.9% 9.8% 2.2% 0.5% 5 4 3 2 1	Strongly Disagree	n=183 av.=4.26 md=4 dev.=0.77 ab.=10
^{7.6)} The HS labs meet my needs.	Strongly Agree	67 70 25 2 1 40.6% 42.4% 15.2% 1.2% 0.6% 5 4 3 2 1	Strongly Disagree	n=165 av.=4.21 md=4 dev.=0.79 ab.=28

8	Services provided from the Humanities Division				
8.1)	The office staff in the Humanities Division office is helpful.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=245 av.=4.29 md=4 dev.=0.76 ab.=50
8.2)	The Humanities Division academic advisor(s) provide accurate information.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=224 av.=4.25 md=4 dev.=0.76 ab.=70
8.3)	The faculty in the Humanities Division are supportive.	Strongly Agree	120 112 34 3 0 44.6% 41.6% 12.6% 1.1% 0% 5 4 3 2 1	Strongly Disagree	n=269 av.=4.3 md=4 dev.=0.73 ab.=26
8.4)	The Humanities Division faculty are available to me outside of class.	Strongly Agree	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=252 av.=4.25 md=4 dev.=0.78 ab.=43
— – 8.5)	The schedule of classes in the Humanities Division meets my needs.	Strongly Agree	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=277 av.=4.27 md=4 dev.=0.7 ab.=18
8.6)	The HU labs meet my needs.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=194 av.=4.13 md=4 dev.=0.85 ab.=100
9	Services provided by the Social Sciences Division				
9.1)	The office staff in the Social Sciences Division office is helpful.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=197 av.=4.34 md=4 dev.=0.67 ab.=40
9.2)	The Social Sciences Division academic advisor(s) provide accurate information.	Strongly Agree	82 79 25 0 0 44.1% 42.5% 13.4% 0% 0% 5 4 3 2 1	Strongly Disagree	n=186 av.=4.31 md=4 dev.=0.7 ab.=52
9.3)	The faculty in the Social Sciences Division are supportive.	Strongly Agree	99 93 26 0 0 45.4% 42.7% 11.9% 0% 0% 5 4 3 2 1	Strongly Disagree	n=218 av.=4.33 md=4 dev.=0.68 ab.=20
9.4)	The Social Sciences Division faculty are available to me outside of class.	Strongly Agree	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=200 av.=4.29 md=4 dev.=0.71 ab.=38
9.5)	The schedule of classes in the Social Sciences Division meets my needs.	Strongly Agree	91 98 31 1 0 41.2% 44.3% 14% 0.5% 0% 5 4 3 2 1	Strongly Disagree	n=221 av.=4.26 md=4 dev.=0.71 ab.=15





	153 146 33 11 2		
Strongly Agree		Strongly Disagree	n=345 av.=4.27 md=4 dev.=0.81 ab.=42
Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=278 av:=4.27 md=4 dev:=0.87 ab.=109
Strongly Agree	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=111 av.=3.95 md=4 dev.=0.85 ab.=69
Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=151 av:=4.26 md=4 dev:=0.71 ab.=28
ffices.			
Strongly Agree	$50 76 57 2 1 \\ 26.9\% 40.9\% 30.6\% 1.1\% 0.5\% \\ \hline 5 4 3 2 1 \\ \hline 5 4 3 4 3 2 1 \\ \hline 5 4 4 4 4 4 4 4 4 4 $	Strongly Disagree	n=186 av.=3.92 md=4 dev.=0.82 ab.=256
Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=207 av.=3.83 md=4 dev.=0.97 ab.=236
Strongly Agree	43 47 53 7 0 28.7% 31.3% 35.3% 4.7% 0%	Strongly Disagree	n=150 av.=3.84 md=4 dev.=0.9 ab.=292
Strongly Agree	44 36 58 5 1 30.6% 25% 40.3% 3.5% 0.7%	Strongly Disagree	n=144 av.=3.81 md=4 dev.=0.94 ab.=298
Strongly Agree	70 88 58 2 0 32.1% 40.4% 26.6% 0.9% 0%	Strongly Disagree	n=218 av.=4.04 md=4 dev.=0.79 ab.=224
Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=152 av.=3.87 md=4 dev.=0.84 ab.=289
Strongly Agree	53 52 53 4 1	Strongly Disagree	n=163 av.=3.93 md=4 dev.=0.9 ab.=280
	Strongly Agree Strongly Agree Strongly Agree Strongly Agree Strongly Agree Strongly Agree Strongly Agree Strongly Agree Strongly Agree	Strongly Agree Strongly Agree Strongly Agree	Strongly Agree Strongly Disagree Strongly Agree 43.8% 54 43.2% 54 43.2% 54 54

14. Your experience with the Office of Career Service	es			
^{14.1)} The Office of Career Services provides high quality support/service.	Strongly Agree	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=70 av.=4.21 md=4 dev.=0.7 ab.=10
15. What are your thoughts about social media & oth	ier campus co	ommunication?		
^{15.1)} The RSC website is a valuable source of information.	Strongly Agree	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=431 av.=4.26 md=4 dev.=0.74 ab.=12
^{15.2)} The layout of the RSC website is easy to navigate.	Strongly Agree	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=432 av.=4.04 md=4 dev.=0.95 ab.=11
^{15.3)} The RSC webpage meets my needs.	Strongly Agree	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=433 av.=4.19 md=4 dev.=0.79 ab.=10
 ^{15.4)} The College does a good job of communicating important information to me. 	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=435 av.=4.28 md=4 dev.=0.8 ab.=6
^{15.5)} I regularly use text messaging as a means to gather information.	Strongly Agree	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=421 av.=3.91 md=4 dev.=1.04 ab.=21
^{15.6)} I regularly use email as a means to gather information.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=438 av.=4.32 md=4 dev.=0.75 ab.=5
^{15.7)} I regularly use social media as a means to gather information.	Strongly Agree	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=412 av.=3.49 md=4 dev.=1.23 ab.=30
^{15.8)} RSC social media (Twitter, Instagram, Facebook) meets my needs.	Strongly Agree	93 85 81 20 5 32.7% 29.9% 28.5% 7% 1.8% 5 4 3 2 1	Strongly Disagree	n=284 av.=3.85 md=4 dev.=1.02 ab.=158
^{15.9)} Flyers on campus are a helpful way of obtaining campus information.	Strongly Agree	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=340 av.=3.82 md=4 dev.=1.02 ab.=100
^{15.10)} The information I receive regarding campus activities is adequate.	Strongly Agree	115 158 85 13 4 30.7% 42.1% 22.7% 3.5% 1.1% 5 4 3 2 1	Strongly Disagree	n=375 av.=3.98 md=4 dev.=0.88 ab.=68

16. What are your thoughts about the Rose State Co	ollege campus	as a whole?		
^{16.1)} I feel safe when I am on campus.	Strongly Agree	193 182 43 8 2 45.1% 42.5% 10% 1.9% 0.5% 5 4 3 2 1	Strongly Disagree	n=428 av=4.3 md=4 dev.=0.76 ab.=17
^{16.2)} Campus security is visible.	Strongly Agree	140 146 70 45 9 34.1% 35.6% 17.1% 11% 2.2% 5 4 3 2 1	Strongly Disagree	n=410 av.=3.89 md=4 dev.=1.07 ab.=33
^{16.3)} The vending machines meet my needs.	Strongly Agree	109 112 83 22 17 31.8% 32.7% 24.2% 6.4% 5% 5 4 3 2 1	Strongly Disagree	n=343 av.=3.8 md=4 dev.=1.11 ab.=101
^{16.4)} The staff at the bookstore is helpful.	Strongly Agree	167 181 39 10 5 41.5% 45% 9.7% 2.5% 1.2% 5 4 3 2 1	Strongly Disagree	n=402 av.=4.23 md=4 dev.=0.82 ab.=41
^{16.5)} The faculty are helpful and supportive.	Strongly Agree	193 201 35 5 3 44.2% 46% 8% 1.1% 0.7% 5 4 3 2 1	Strongly Disagree	n=437 av.=4.32 md=4 dev.=0.73 ab.=7
^{16.6)} The faculty care about my academic success.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=426 av.=4.22 md=4 dev.=0.87 ab.=17
^{16.7)} I reference the <i>Student Handbook</i> online.	Strongly Agree	103 105 107 41 15 27.8% 28.3% 28.8% 11.1% 4% 5 4 3 2 1	Strongly Disagree	n=371 av.=3.65 md=4 dev.=1.12 ab.=73
^{16.8)} Rose State College supports student success	Strongly Agree	187 185 46 8 1 43.8% 43.3% 10.8% 1.9% 0.2% 5 4 3 2 1	Strongly Disagree	n=427 av.=4.29 md=4 dev.=0.75 ab.=15
^{16.9)} I understand how to use CANVAS.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=442 av.=4.55 md=5 dev.=0.62 ab.=3
^{16.10)} There are adequate services on campus to help me use CANVAS.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=373 av.=4.37 md=5 dev.=0.76 ab.=70
^{16.11)} I am familiar with the CANVAS app	Strongly Agree	5 4 3 2 1 $248 146 21 3 3$ $58.9% 34.7% 5% 0.7% 0.7%$ $5% 0.7% 0.7%$	Strongly Disagree	n=421 av.=4.5 md=5 dev.=0.69 ab.=23
^{16.12)} The WiFi system meets my needs.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=387 av.=4.18 md=4 dev.=0.9 ab.=57

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^{16.13)} Student activities provide me ample opportunity to participate on campus.	Strongly Agree	124 112 48 8 7 41.5% 37.5% 16.1% 2.7% 2.3%	Strongly Disagree	n=299 av.=4.13 md=4 dev.=0.94 ab.=146
^{16.14)} Students have a voice in running this campus.	Strongly Agree	5 4 3 2 1 $101 85 74 16 4$ $36.1% 30.4% 26.4% 5.7% 1.4%$ $5 4 3 2 1$	Strongly Disagree	n=280 av.=3.94 md=4 dev.=0.99 ab.=164
^{16.15)} Student events held on campus are valuable to me.	Strongly Agree	3 4 3 2 1 100 91 78 14 8 34.4% 31.3% 26.8% 4.8% 2.7% 5 4 3 2 1	Strongly Disagree	n=291 av.=3.9 md=4 dev.=1.02 ab.=151
^{16.16)} My involvement in student organizations and/or campus committees has been valuable to me.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=237 av.=3.9 md=4 dev.=1.04 ab.=206
^{16.17)} Rose State College cares about my college experience.	Strongly Agree	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=421 av.=4.16 md=4 dev.=0.83 ab.=22
^{16.18)} I would recommend Rose State College to others.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=437 av.=4.35 md=5 dev.=0.78 ab.=7
^{16.19)} Overall, I am satisfied with the services provided to me at Rose State College.	Strongly Agree	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Strongly Disagree	n=436 av.=4.37 md=5 dev.=0.77 ab.=6

Profile

Compilation: Stud

Student Services SP 20

Values used in the profile line: Mean

4. Tell us about your experiences regarding the enrollment & payment services at Rose State College.

4.1)	Visiting the campus influenced my decision to attend Rose State College.	Strongly Agree		Strongly Disagree	n=415	av.=3.47	md=3.00	dev.=1.15
4.2)	The admissions procedures were easy to navigate.	Strongly Agree		Strongly Disagree	n=440	av.=4.10	md=4.00	dev.=0.83
4.3)	The Admissions and Records/Registrar Office staff provides high quality support/service.	Strongly Agree		Strongly Disagree	n=432	av.=4.13	md=4.00	dev.=0.83
4.4)	The Testing Center or E.A.S.T. (for Accuplacer, ACT, CLEP/DSST exam) provides high quality support/service.	Strongly Agree		Strongly Disagree	n=358	av.=4.14	md=4.00	dev.=0.78
4.5)	Enrollment at Rose State College was a smooth process for me.	Strongly Agree		Strongly Disagree	n=443	av.=4.18	md=4.00	dev.=0.85
4.6)	It is easy for me to self-enroll via the OASIS system.	Strongly Agree		Strongly Disagree	n=370	av.=3.83	md=4.00	dev.=1.08
4.7)	The Academic Advisement Office in the Student Services Building provides high quality support/service.	Strongly Disagree		Strongly Agree	n=386	av.=1.92	md=2.00	dev.=0.86
4.8)	The Financial Aid Office provides high quality support/service.	Strongly Agree		Strongly Disagree	n=372	av.=4.02	md=4.00	dev.=0.93
4.9)	The services provided by the Cashiers office meet my needs.	Strongly Agree		Strongly Disagree	n=393	av.=4.22	md=4.00	dev.=0.76
_								
5.	Services provided by the Busines	s & Informati	on Technology Division					
5.1)	The office staff in the Business & Info Tech Division office is helpful.	Strongly Agree		Strongly Disagree	n=114	av.=4.18	md=4.00	dev.=0.76
5.2)	The Business & Info Tech Division academic advisor(s) provide accurate information.	Strongly Agree		Strongly Disagree	n=114	av.=4.12	md=4.00	dev.=0.89
5.3)	The faculty in the Business & Info Tech Division are supportive.	Strongly Agree	<u> </u>	Strongly Disagree	n=124	av.=4.25	md=4.00	dev.=0.75

5.4)	The Business & Info Tech Division faculty are available to me outside of class.	Strongly Agree			Strongly Disagree
5.5)	The schedule of classes in the Business & Info Tech Division meets my needs.	Strongly Agree			Strongly Disagree
5.6)	The BIT labs meet my needs.	Strongly Agree			Strongly Disagree

e	n=124	av.=4.25	md=4.00	dev.=0.75
e	n=116	av.=4.11	md=4.00	dev.=0.80
e	n=132	av.=4.11	md=4.00	dev.=0.82
e	n=79	av.=4.04	md=4.00	dev.=0.79

6. Services Provided by the Engineering and Sciences Division

6.1)	The office staff in the Engineering & Science Division office is helpful.	Strongly Agree	ī		Strongly Disagree	n=120	av.=4.13	md=4.00	dev.=0.80
6.2)	The Engineering & Science Division academic advisor(s) provide accurate information.	Strongly Agree			Strongly Disagree	n=113	av.=4.04	md=4.00	dev.=0.84
6.3)	The faculty in the Engineering & Science Division are supportive.	Strongly Agree	<u> </u>		Strongly Disagree	n=140	av.=4.11	md=4.00	dev.=0.81

6.4)	The Engineering & Science Division faculty are available to me outside of class.	Strongly Agree			Strongly Disagree	n=128	av.=4.06	md=4.00	dev.=0.80
6.5)	The schedule of classes in the Engineering & Science Division meets my needs.	Strongly Agree			Strongly Disagree	n=143	av.=4.06	md=4.00	dev.=0.85
6.6)	The ES labs meet my needs.	Strongly Agree			Strongly Disagree	n=97	av.=4.15	md=4.00	dev.=0.67
7.	Services Provided by the Health S	ciences Divi	sion						
7.1)	The office staff in the Health Sciences Division office is helpful.	Strongly Agree			Strongly Disagree	n=180	av.=4.31	md=4.00	dev.=0.74
7.2)	The Health Sciences Division academic advisor(s) provide accurate information.	Strongly Agree			Strongly Disagree	n=181	av.=4.25	md=4.00	dev.=0.82
7.3)	The faculty in the Health Sciences Division are supportive.	Strongly Agree			Strongly Disagree	n=186	av.=4.33	md=4.00	dev.=0.69
7.4)	The Health Sciences Division faculty are available to me outside of class.	Strongly Agree			Strongly Disagree	n=171	av.=4.27	md=4.00	dev.=0.75
7.5)	The schedule of classes in the Health Sciences Division meets my needs.	Strongly Agree	 		Strongly Disagree	n=183	av.=4.26	md=4.00	dev.=0.77
7.6)	The HS labs meet my needs.	Strongly Agree	└──↓		Strongly Disagree	n=165	av.=4.21	md=4.00	dev.=0.79
8.	Services provided from the Human	nities Divisio	n						
8.1)	The office staff in the Humanities Division office is helpful.	Strongly Agree			Strongly Disagree	n=245	av.=4.29	md=4.00	dev.=0.76
8.2)	The Humanities Division academic advisor(s) provide accurate information.	Strongly Agree			Strongly Disagree	n=224	av.=4.25	md=4.00	dev.=0.76
8.3)	The faculty in the Humanities Division are supportive.	Strongly Agree			Strongly Disagree	n=269	av.=4.30	md=4.00	dev.=0.73
8.4)	The Humanities Division faculty are available to me outside of class.	Strongly Agree			Strongly Disagree	n=252	av.=4.25	md=4.00	dev.=0.78
8.5)	The schedule of classes in the Humanities Division meets my needs.	Strongly Agree			Strongly Disagree	n=277	av.=4.27	md=4.00	dev.=0.70
8.6)	The HU labs meet my needs.	Strongly Agree			Strongly Disagree	n=194	av.=4.13	md=4.00	dev.=0.85
9.	Services provided by the Social Services provided by the Socia	ciences Divis	sion						
9.1)	The office staff in the Social Sciences Division office is helpful.	Strongly Agree			Strongly Disagree	n=197	av.=4.34	md=4.00	dev.=0.67
9.2)	The Social Sciences Division academic advisor (s) provide accurate information.	Strongly Agree			Strongly Disagree	n=186	av.=4.31	md=4.00	dev.=0.70
9.3)	The faculty in the Social Sciences Division are supportive.	Strongly Agree			Strongly Disagree	n=218	av.=4.33	md=4.00	dev.=0.68
9.4)	The Social Sciences Division faculty are available to me outside of class.	Strongly Agree			Strongly Disagree	n=200	av.=4.29	md=4.00	dev.=0.71
9.5)	The schedule of classes in the Social Sciences Division meets my needs.	Strongly Agree			Strongly Disagree	n=221	av.=4.26	md=4.00	dev.=0.71
9.6)	The SS labs meet my needs.	Strongly Agree			Strongly Disagree	n=148	av.=4.23	md=4.00	dev.=0.78

10. Share about your experiences with student housing.

10.1)	Rose State College provides quality student housing.	Strongly Agree	1		Strongly Disagree	n=39	av.=4.38	md=5.00	dev.=0.78
10.2)	The Rose State College Student Housing staff provides high quality support/service.	Strongly Agree			Strongly Disagree	n=35	av.=4.31	md=4.00	dev.=0.80
10.3)	The programs provided for students in student housing met my needs.	Strongly Agree			Strongly Disagree	n=30	av.=4.23	md=4.00	dev.=0.86
11	I. Services provided by the Learnin	g Resource	Center (LRC	- Library)					
11.1)	The personnel in the Learning Resources Center (LRC) are helpful.	Strongly Agree			Strongly Disagree	n=363	av.=4.40	md=5.00	dev.=0.70
11.2)	The services provided by the Library (1st floor of the LRC) meet my needs.	Strongly Agree	-		Strongly Disagree	n=345	av.=4.43	md=5.00	dev.=0.67
11.3)	The online databases provided by the Library meet my needs.	Strongly Agree			Strongly Disagree	n=325	av.=4.33	md=4.00	dev.=0.72
11.4)	The study and meeting spaces in the LRC meet my needs.	Strongly Agree			Strongly Disagree	n=336	av.=4.40	md=4.00	dev.=0.67
11.5)	The services provided by the Tutoring Center (2nd floor of the LRC) meet my needs.	Strongly Agree			Strongly Disagree	n=238	av.=4.26	md=4.00	dev.=0.84
11.6)	The services provided by the Testing Center (2nd Floor of the LRC) meet my needs.	Strongly Agree			Strongly Disagree	n=326	av.=4.33	md=4.00	dev.=0.72
11.7)	The hours of the Learning Resources Center (2nd Floor Services) meet my needs.	Strongly Agree			Strongly Disagree	n=337	av.=4.28	md=4.00	dev.=0.77
11.8)	The hours of the Library (1st Floor of LRC Bldg) meet my needs.	Strongly Agree	 		Strongly Disagree	n=345	av.=4.27	md=4.00	dev.=0.81
11.9)	The services provided by the Underground	Strongly Agree			Strongly			md=1.00	dov =0.97
	Cafe meet my needs.				Disagree	n=278	av.=4.27	ma=4.00	dev.=0.87
					Disagree	11=270	av.=4.27	mu=4.00	dev.=0.07
12	<i>Cate</i> meet my needs.2. Services provided by the Wellnes	ss Center			Disagree	11=270	av.=4.27	Md=4.00	
12		ss Center			Disagree	11=27.0	av.=4.27	ma=4.00	
		ss Center Strongly Agree	 		Strongly Disagree	n=111	av.=4.27	md=4.00	dev.=0.87
12.1)	2. Services provided by the Wellnes The schedule of classes in the Wellness				Strongly		av.=3.95		dev.=0.85
12.1) 12.2)	2. Services provided by the Wellnes The schedule of classes in the Wellness Center meets my needs. The staff who work at the Wellness Center is helpful.	Strongly Agree Strongly Agree	offices		Strongly Disagree Strongly	n=111	av.=3.95	md=4.00	dev.=0.85
12.1) 12.2)	2. Services provided by the Wellnes The schedule of classes in the Wellness Center meets my needs. The staff who work at the Wellness Center is	Strongly Agree Strongly Agree	offices.		Strongly Disagree Strongly	n=111	av.=3.95	md=4.00	dev.=0.85
12.1) 12.2)	2. Services provided by the Wellnes The schedule of classes in the Wellness Center meets my needs. The staff who work at the Wellness Center is helpful.	Strongly Agree Strongly Agree	offices.		Strongly Disagree Strongly	n=111	av.=3.95	md=4.00	dev.=0.85
12.1) 12.2)	2. Services provided by the Wellnes The schedule of classes in the Wellness Center meets my needs. The staff who work at the Wellness Center is helpful.	Strongly Agree Strongly Agree ent resource	offices.		Strongly Disagree Strongly	n=111	av.=3.95 av.=4.26	md=4.00	dev.=0.85 dev.=0.71
12.1) 12.2) 13.1)	 Services provided by the Wellnes The schedule of classes in the Wellness Center meets my needs. The staff who work at the Wellness Center is helpful. Your experiences with other stud The staff of the Graduation Office provides high 	Strongly Agree Strongly Agree ent resource	offices.		Strongly Disagree Strongly Disagree	n=111 n=151	av.=3.95 av.=4.26 av.=3.92	md=4.00 md=4.00	dev.=0.85 dev.=0.71 dev.=0.82
12.1) 12.2) 13.1) 13.2)	 Services provided by the Wellnes Services provided by the Wellness The schedule of classes in the Wellness Center meets my needs. The staff who work at the Wellness Center is helpful. Your experiences with other stud The staff of the Graduation Office provides high quality support/service. The Student Engagement Office was helpful in 	Strongly Agree Strongly Agree ent resource Strongly Agree	offices.		Strongly Disagree Strongly Disagree Strongly Disagree Strongly Strongly	n=111 n=151 n=186	av.=3.95 av.=4.26 av.=3.92	md=4.00 md=4.00 md=4.00	dev.=0.85 dev.=0.71 dev.=0.82 dev.=0.97
12.1) 12.2) 13.1) 13.2) 13.3)	 Services provided by the Wellness The schedule of classes in the Wellness Center meets my needs. The staff who work at the Wellness Center is helpful. Your experiences with other stud The staff of the Graduation Office provides high quality support/service. The Student Engagement Office was helpful in getting me involved on campus. The TRIO staff helped to navigate my 	Strongly Agree Strongly Agree ent resource Strongly Agree Strongly Agree	offices.		Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree Strongly	n=111 n=151 n=186 n=207	av.=3.95 av.=4.26 av.=3.92 av.=3.83	md=4.00 md=4.00 md=4.00 md=4.00 md=4.00	dev.=0.85 dev.=0.71 dev.=0.82 dev.=0.97
12.1) 12.2) 13.1) 13.2) 13.3) 13.4)	 Services provided by the Wellness The schedule of classes in the Wellness Center meets my needs. The staff who work at the Wellness Center is helpful. Your experiences with other stud The staff of the Graduation Office provides high quality support/service. The Student Engagement Office was helpful in getting me involved on campus. The TRIO staff helped to navigate my educational experience. The Veteran Student Services Office provides 	Strongly Agree Strongly Agree ent resource Strongly Agree Strongly Agree Strongly Agree	offices.		Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree	n=111 n=151 n=186 n=207 n=150	av.=3.95 av.=4.26 av.=3.92 av.=3.83 av.=3.84	md=4.00 md=4.00 md=4.00 md=4.00 md=4.00 md=4.00	dev.=0.85 dev.=0.71 dev.=0.82 dev.=0.97 dev.=0.90
12.1) 12.2) 13.1) 13.2) 13.3) 13.4) 13.5)	 Services provided by the Wellness The schedule of classes in the Wellness Center meets my needs. The staff who work at the Wellness Center is helpful. Your experiences with other stud Your experiences with other stud The staff of the Graduation Office provides high quality support/service. The Student Engagement Office was helpful in getting me involved on campus. The TRIO staff helped to navigate my educational experience. The Veteran Student Services Office provides high quality support/service. The Student Success Center provides high 	Strongly Agree Strongly Agree ent resource Strongly Agree Strongly Agree Strongly Agree Strongly Agree	offices.		Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree Strongly Disagree	n=111 n=151 n=186 n=207 n=150 n=144	av.=3.95 av.=4.26 av.=3.92 av.=3.83 av.=3.84 av.=3.81 av.=4.04	md=4.00 md=4.00 md=4.00 md=4.00 md=4.00 md=4.00	dev.=0.85 dev.=0.71 dev.=0.82 dev.=0.97 dev.=0.90 dev.=0.94 dev.=0.79

14. Your experience with the Office of Career Services 14.1) The Office of Career Services provides high Strongly Strongly Agree n=70 av.=4.21 md=4.00 dev.=0.70 quality support/service. Disagree 15. What are your thoughts about social media & other campus communication? 15.1) The RSC website is a valuable source of Strongly Agree Strongly md=4.00 dev.=0.74 n=431 av.=4.26 information. Disagree ^{15.2)} The layout of the RSC website is easy to Strongly Agree Strongly n=432 av =4 04 md=4.00 dev =0.95 Disagree navigate. ^{15.3)} The RSC webpage meets my needs. Strongly Agree Stronaly n=433 md=4.00 dev.=0.79 av.=4.19 Disagree ^{15.4)} The College does a good job of communicating important information to me. Strongly Disagree Strongly Agree n=435 md=4.00 av.=4.28 dev.=0.80 ^{15.5)} I regularly use text messaging as a means to Strongly Agree Strongly n=421 md=4.00Disagree av = 3.91 dev = 1.04gather information. ^{15.6)} I regularly use email as a means to gather Strongly Agree Strongly n=438 md=4.00dev =0.75 information. Disagree av =4.32 ^{15.7)} I regularly use social media as a means to gather information. Strongly Agree Strongly n=412 av.=3.49 md=4.00 dev =1 23 Disagree 15.8) RSC social media (Twitter, Instagram, Strongly Agree Strongly n=284 av = 385 md=4.00 dev =1 02 Facebook) meets my needs. Disagree ^{15.9)} Flyers on campus are a helpful way of Strongly Agree Strongly n=340 av.=3.82 md=4.00 dev.=1.02 obtaining campus information. Disagree Strongly ^{15.10)}The information I receive regarding campus Strongly Agree n=375 av.=3.98 md=4.00 dev.=0.88 activities is adequate. Disagree 16. What are your thoughts about the Rose State College campus as a whole? ^{16.1)} I feel safe when I am on campus. Strongly Agree Strongly Disagree n=428 av.=4.30 md=4.00 dev.=0.76 ^{16.2)} Campus security is visible. Strongly Disagree Strongly Agree n=410 av.=3.89 md=4.00 dev.=1.07 ^{16.3)} The vending machines meet my needs. Strongly Disagree Strongly Agree av.=3.80 n=343 md=4.00 dev.=1.11 ^{16.4)} The staff at the bookstore is helpful. Strongly Disagree Strongly Agree n=402 av.=4.23 md=4.00 dev.=0.82 ^{16.5)} The faculty are helpful and supportive. Strongly Agree Strongly n=437 av.=4.32 md=4.00 dev.=0.73 Disagree ^{16.6)} The faculty care about my academic success. Strongly Agree Strongly n=426 md=4.00 dev.=0.87 av.=4.22 Disagree ^{16.7)} I reference the Student Handbook online. Strongly Agree Strongly n=371 md=4.00 Disagree av.=3.65 dev.=1.12 ^{16.8)} Rose State College supports student success Strongly Agree Strongly n=427 av.=4.29 md=4.00 dev.=0.75 Disagrée ^{16.9)} I understand how to use CANVAS. Strongly Agree Strongly

^{16.10)} There are adequate services on campus to help me use CANVAS.

^{16.11)} I am familiar with the CANVAS app

^{16.12)}The WiFi system meets my needs.

05/04/2021

Strongly Agree

Strongly Agree

Strongly Agree

md=4.00 dev.=0.90

n=442

n=373

n=421

n=387

Disagree

Strongly Disagree

Strongly

Disagree

Strongly Disagree av.=4.55

av.=4.37

av.=4.50

av.=4.18

md=5.00

md=5.00

md=5.00

dev.=0.62

dev.=0.76

dev.=0.69

^{16.13)} Student activities provide me ample opportunity to participate on campus.	Strongly Agree	Strongly Disagree	n=299	av.=4.13	md=4.00	dev.=0.94
^{16.14)} Students have a voice in running this campus.	Strongly Agree	Strongly Disagree	n=280	av.=3.94	md=4.00	dev.=0.99
^{16.15)} Student events held on campus are valuable to me.	Strongly Agree	Strongly Disagree	n=291	av.=3.90	md=4.00	dev.=1.02
^{16.16)} My involvement in student organizations and/or campus committees has been valuable to me.	Strongly Agree	Strongly Disagree	n=237	av.=3.90	md=4.00	dev.=1.04
16.17) Rose State College cares about my college experience.	Strongly Agree	Strongly Disagree	n=421	av.=4.16	md=4.00	dev.=0.83
^{16.18)} I would recommend Rose State College to others.	Strongly Agree	Strongly Disagree	n=437	av.=4.35	md=5.00	dev.=0.78
^{16.19)} Overall, I am satisfied with the services provided to me at Rose State College.	Strongly Agree	Strongly Disagree	n=436	av.=4.37	md=5.00	dev.=0.77