

Student Services SP 20

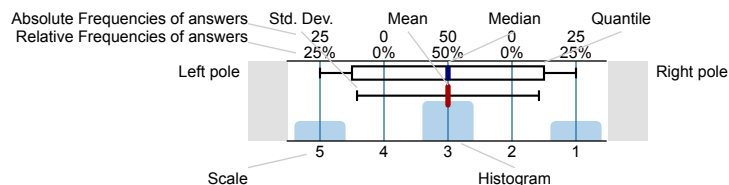
No. of responses = 450



Survey Results

Legend

Question text



n=No. of responses
 av.=Mean
 md=Median
 dev.=Std. Dev.
 ab.=Abstention

2. About You

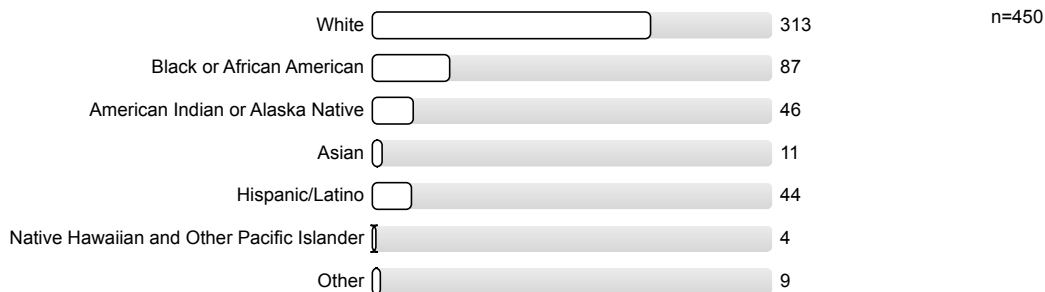
2.1) Sex



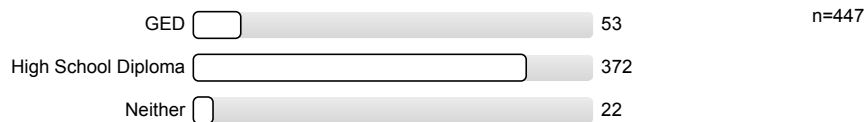
2.2) What is your age group?



2.3) What is your race? Mark one or more boxes (multiple boxes if two or more races).



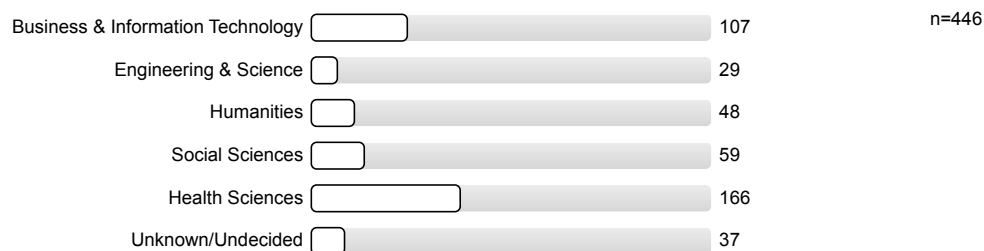
2.6) Which do you have?



2.7) Total college credit hours completed



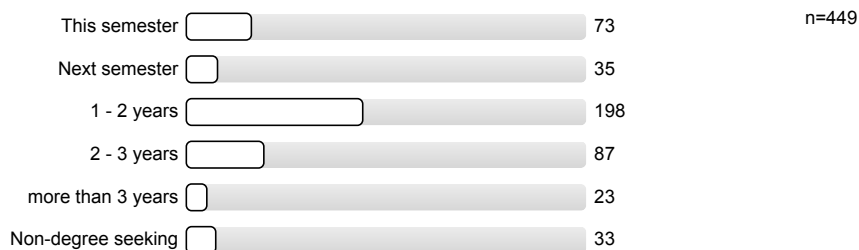
2.8) Which Academic Division is associated with your major?



2.9) How many colleges other than Rose State have you attended?



2.10) When do you expect to graduate from Rose State College?



3. Tell us about your experiences at Rose State College

3.1) Have you ever received services from or taken a class in the Health Sciences Division?



3.2) Have you ever received services from or taken a class in the Humanities Division?



3.3) Have you ever received services from or taken a class in the Engineering & Sciences Division?



3.4) Have you ever received services from or taken a class in the Business & Information Technology Division?



3.5) Have you ever received services from or taken a class in the Social Sciences Division?



3.6) Have you ever visited the Wellness Center?



3.7) Have you ever visited the Learning Resource Center and/or Library?



3.8) Have you ever visited or lived in Rose State College's student housing?

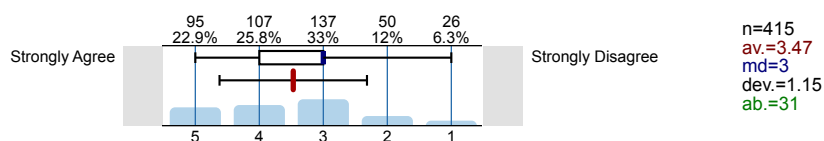


3.9) Have you ever received services from the Office of Career Services?

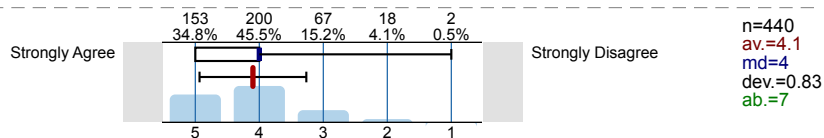


4. Tell us about your experiences regarding the enrollment & payment services at Rose State College.

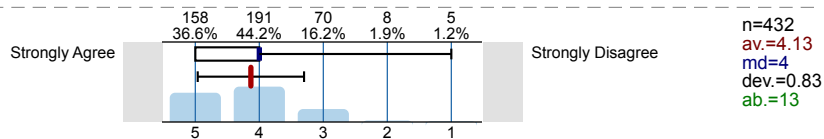
4.1) Visiting the campus influenced my decision to attend Rose State College.



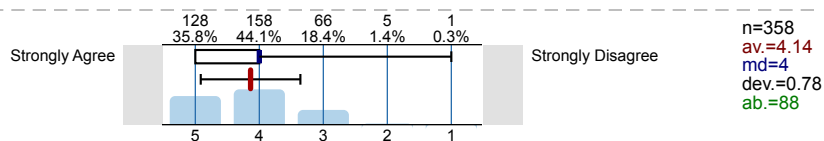
4.2) The admissions procedures were easy to navigate.

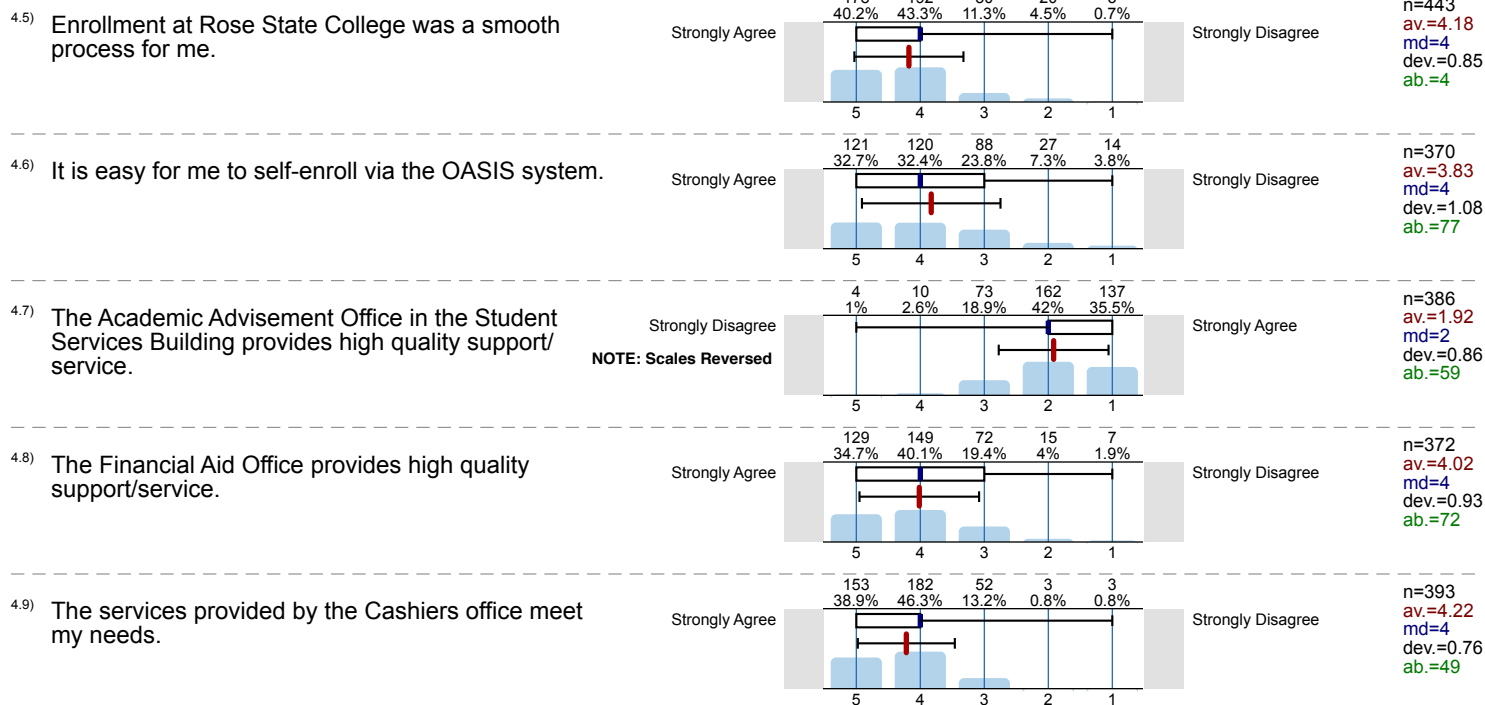


4.3) The Admissions and Records/Registrar Office staff provides high quality support/service.



4.4) The Testing Center or E.A.S.T. (for Accuplacer, ACT, CLEP/DSST exam) provides high quality support/service.



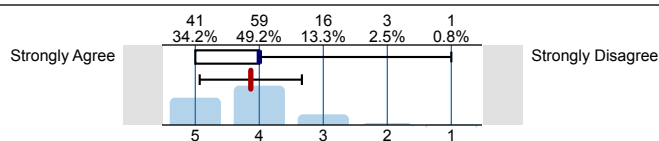


5. Services provided by the Business & Information Technology Division



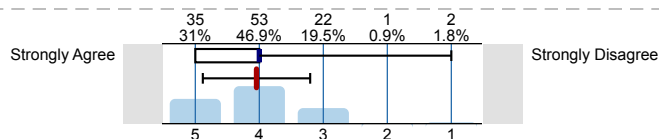
6. Services Provided by the Engineering and Sciences Division

6.1) The office staff in the Engineering & Science Division office is helpful.



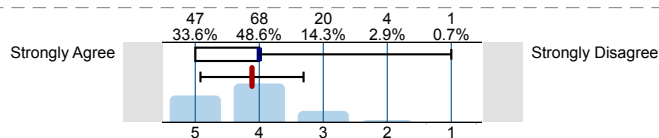
n=120
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dev.=0.8
ab.=42

6.2) The Engineering & Science Division academic advisor(s) provide accurate information.



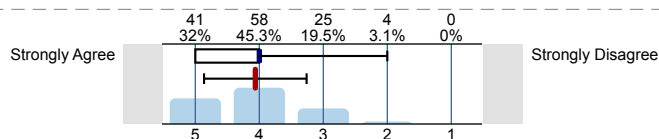
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ab.=49

6.3) The faculty in the Engineering & Science Division are supportive.



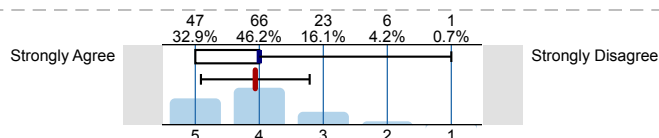
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dev.=0.81
ab.=22

6.4) The Engineering & Science Division faculty are available to me outside of class.



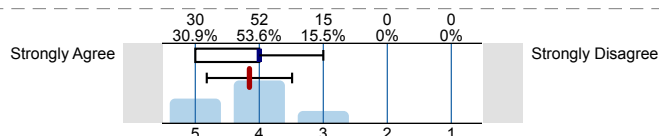
n=128
av.=4.06
md=4
dev.=0.8
ab.=34

6.5) The schedule of classes in the Engineering & Science Division meets my needs.



n=143
av.=4.06
md=4
dev.=0.85
ab.=19

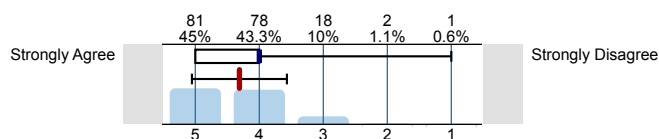
6.6) The ES labs meet my needs.



n=97
av.=4.15
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dev.=0.67
ab.=64

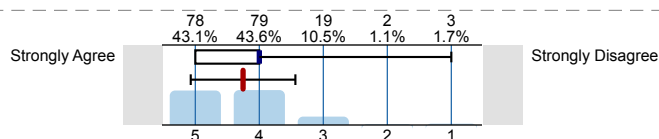
7. Services Provided by the Health Sciences Division

7.1) The office staff in the Health Sciences Division office is helpful.



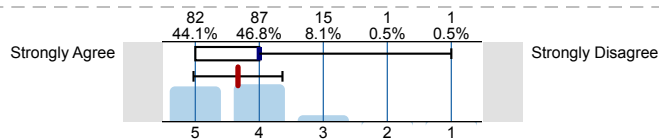
n=180
av.=4.31
md=4
dev.=0.74
ab.=13

7.2) The Health Sciences Division academic advisor(s) provide accurate information.



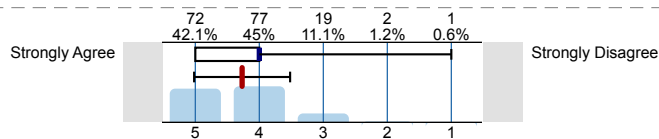
n=181
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md=4
dev.=0.82
ab.=12

7.3) The faculty in the Health Sciences Division are supportive.



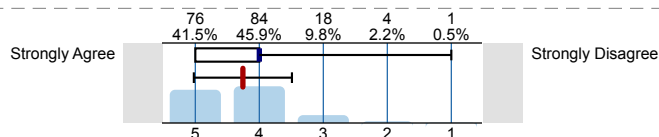
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dev.=0.69
ab.=7

7.4) The Health Sciences Division faculty are available to me outside of class.



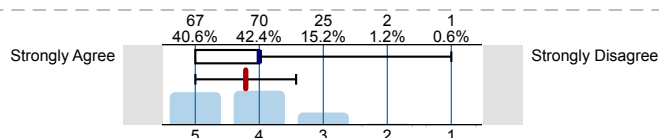
n=171
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md=4
dev.=0.75
ab.=21

7.5) The schedule of classes in the Health Sciences Division meets my needs.



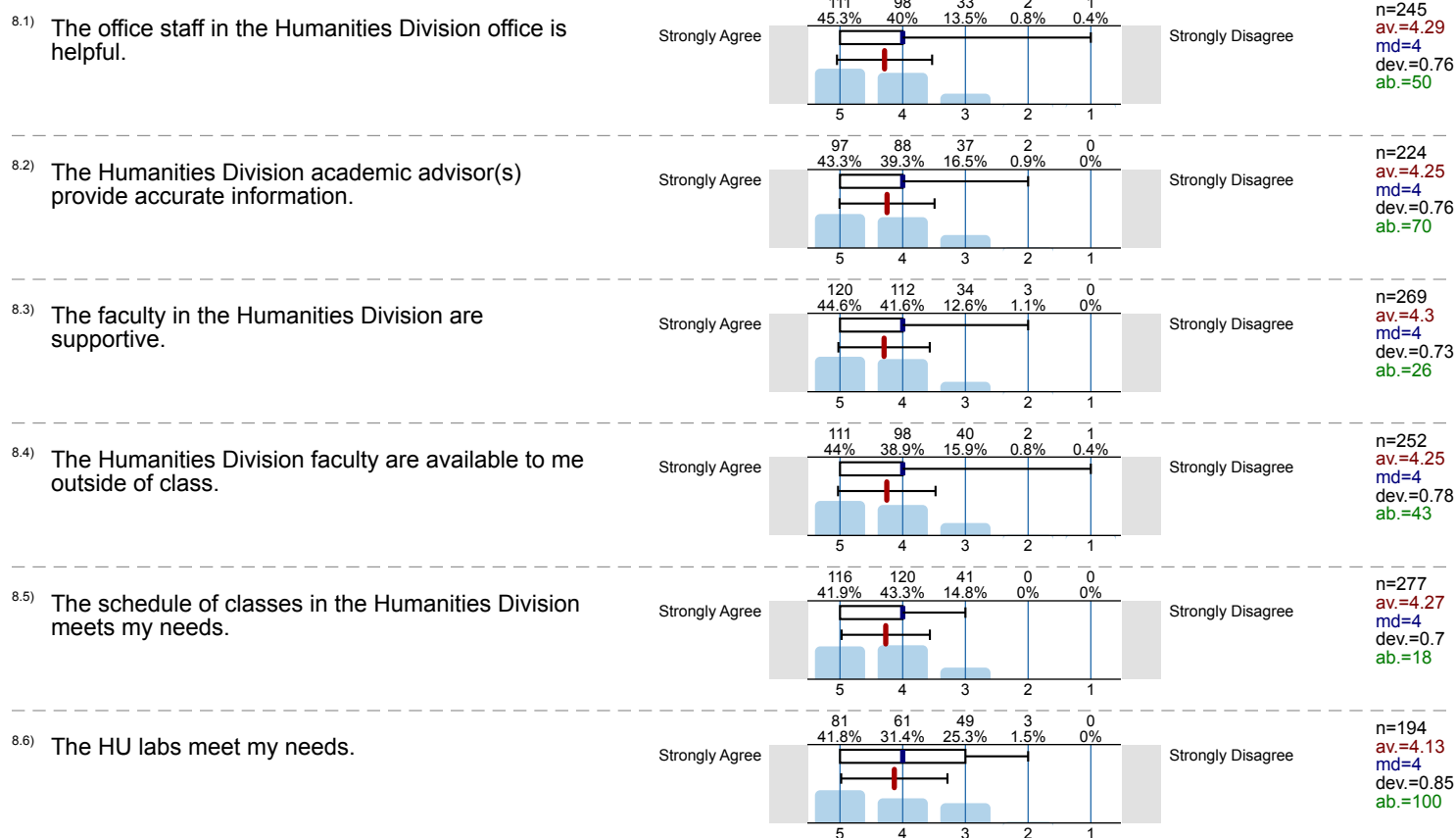
n=183
av.=4.26
md=4
dev.=0.77
ab.=10

7.6) The HS labs meet my needs.

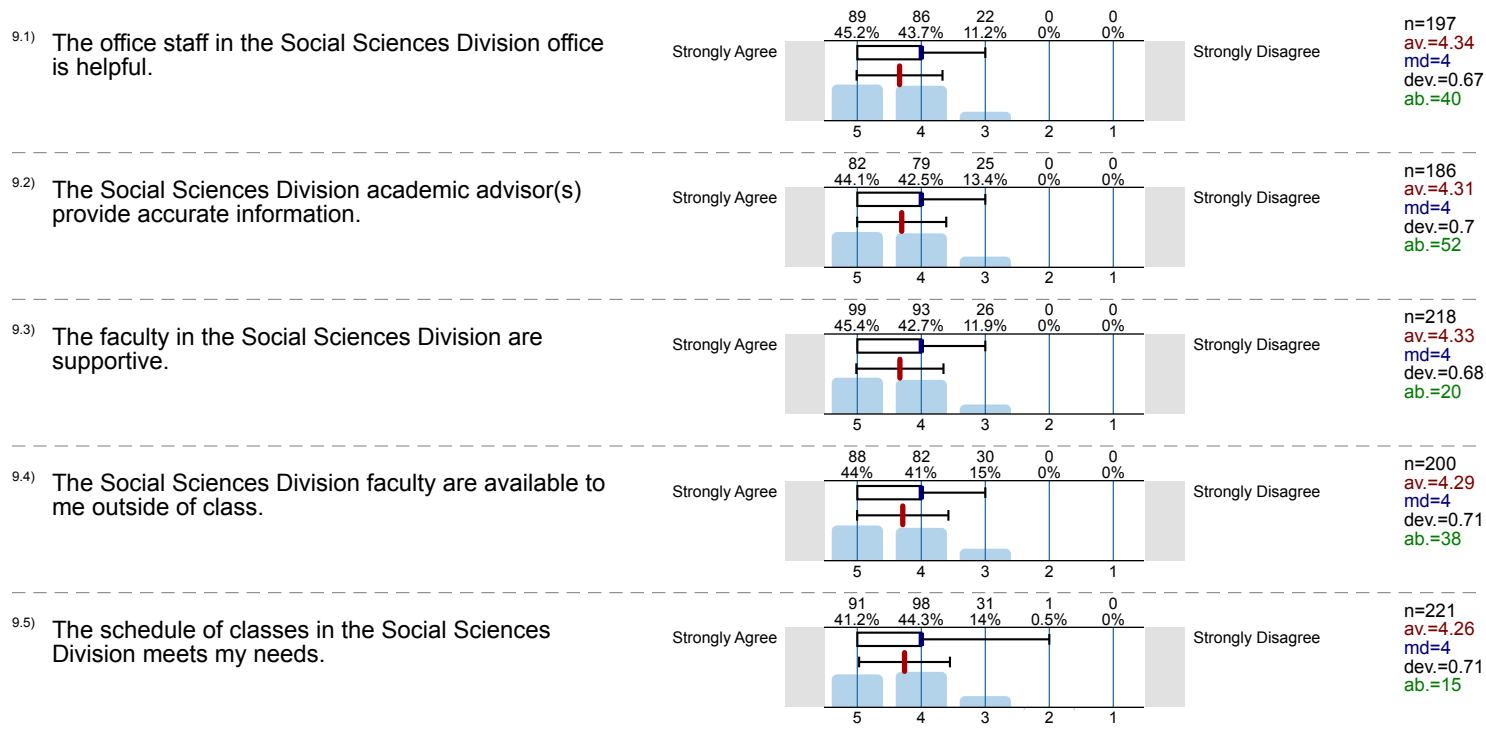


n=165
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dev.=0.79
ab.=28

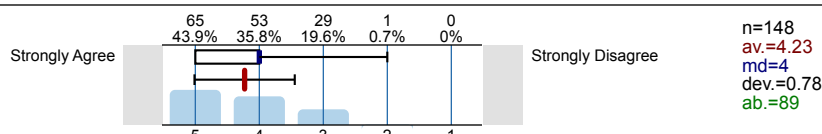
8. Services provided from the Humanities Division



9. Services provided by the Social Sciences Division

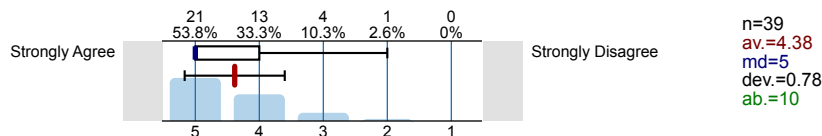


9.6) The SS labs meet my needs.

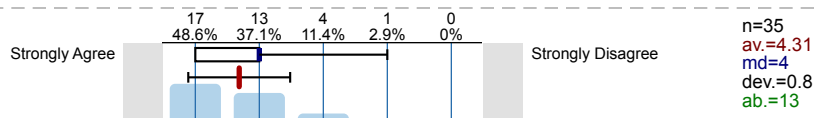


10. Share about your experiences with student housing.

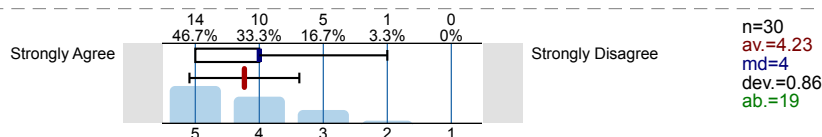
10.1) Rose State College provides quality student housing.



10.2) The Rose State College Student Housing staff provides high quality support/service.

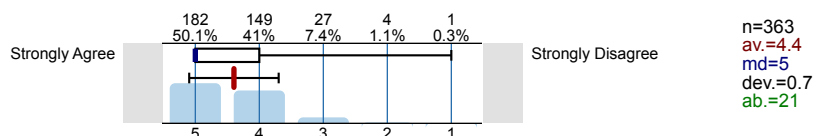


10.3) The programs provided for students in student housing met my needs.

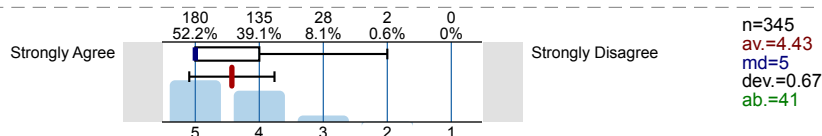


11. Services provided by the Learning Resource Center (LRC - Library)

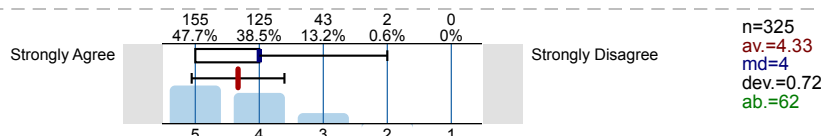
11.1) The personnel in the Learning Resources Center (LRC) are helpful.



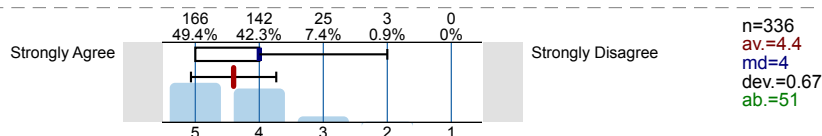
11.2) The services provided by the Library (1st floor of the LRC) meet my needs.



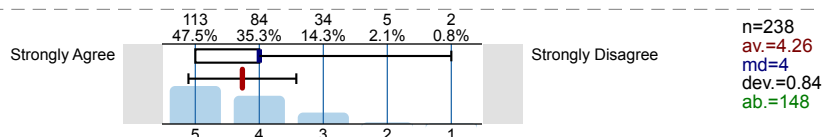
11.3) The online databases provided by the Library meet my needs.



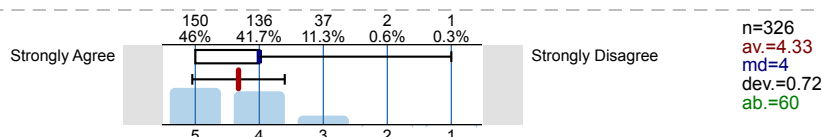
11.4) The study and meeting spaces in the LRC meet my needs.



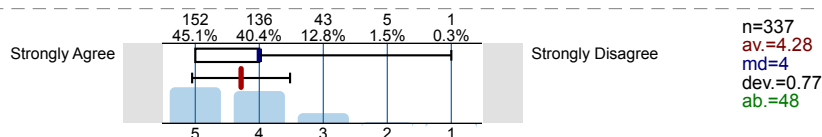
11.5) The services provided by the Tutoring Center (2nd floor of the LRC) meet my needs.



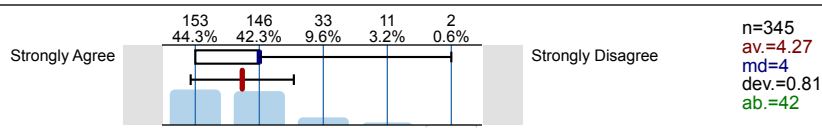
11.6) The services provided by the Testing Center (2nd Floor of the LRC) meet my needs.



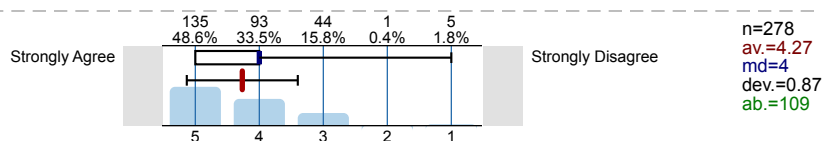
11.7) The hours of the Learning Resources Center (2nd Floor Services) meet my needs.



11.8) The hours of the Library (1st Floor of LRC Bldg) meet my needs.

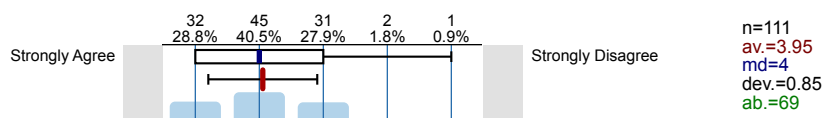


11.9) The services provided by the *Underground Cafe* meet my needs.

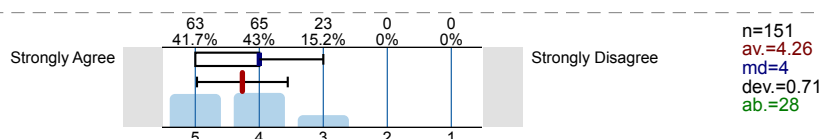


12. Services provided by the Wellness Center

12.1) The schedule of classes in the Wellness Center meets my needs.

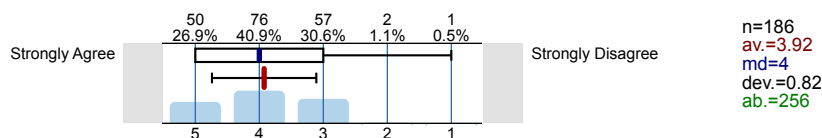


12.2) The staff who work at the Wellness Center is helpful.

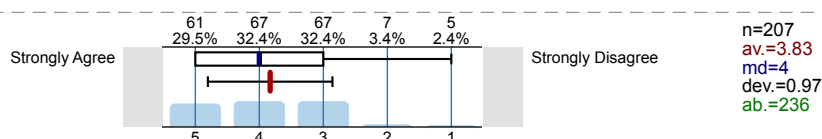


13. Your experiences with other student resource offices.

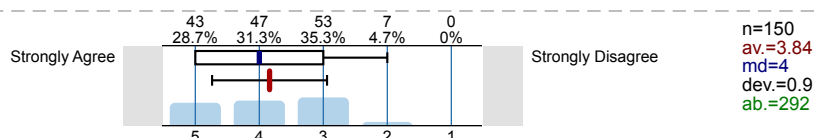
13.1) The staff of the Graduation Office provides high quality support/service.



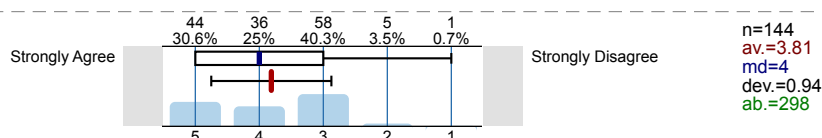
13.2) The Student Engagement Office was helpful in getting me involved on campus.



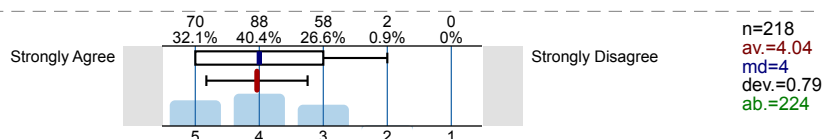
13.3) The TRIO staff helped to navigate my educational experience.



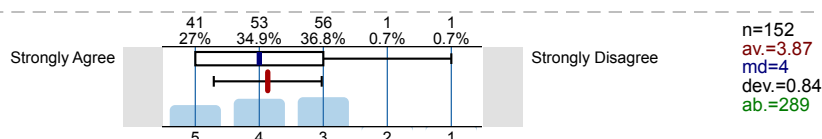
13.4) The Veteran Student Services Office provides high quality support/service.



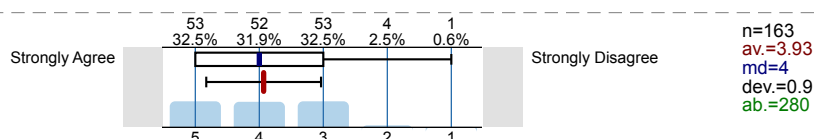
13.5) The Student Success Center provides high quality support/service.



13.6) The Student Access Services/Disability Services staff provides high quality support/service.

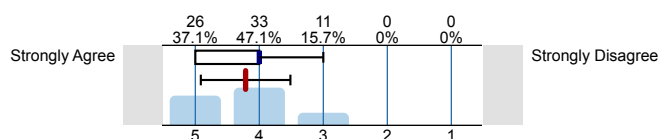


13.7) Personal Counseling Services provides high quality support/service.



14. Your experience with the Office of Career Services

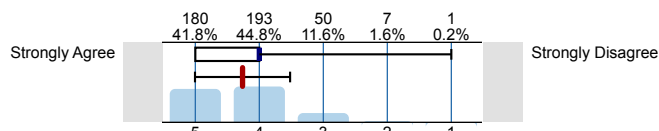
14.1) The Office of Career Services provides high quality support/service.



n=70
av.=4.21
md=4
dev.=0.7
ab.=10

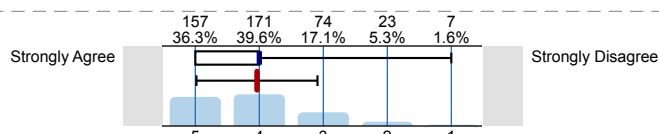
15. What are your thoughts about social media & other campus communication?

15.1) The RSC website is a valuable source of information.



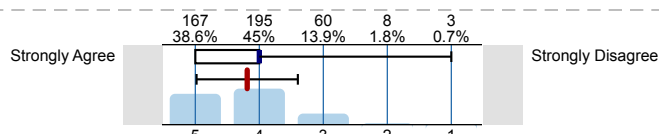
n=431
av.=4.26
md=4
dev.=0.74
ab.=12

15.2) The layout of the RSC website is easy to navigate.



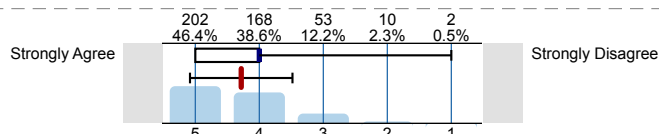
n=432
av.=4.04
md=4
dev.=0.95
ab.=11

15.3) The RSC webpage meets my needs.



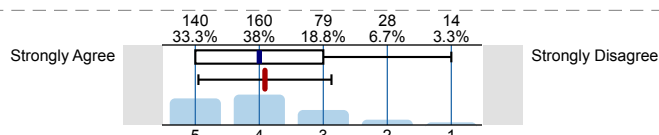
n=433
av.=4.19
md=4
dev.=0.79
ab.=10

15.4) The College does a good job of communicating important information to me.



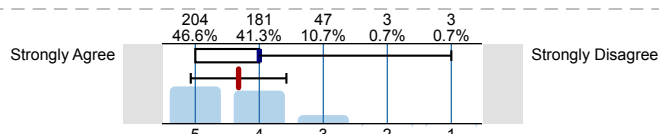
n=435
av.=4.28
md=4
dev.=0.8
ab.=6

15.5) I regularly use text messaging as a means to gather information.



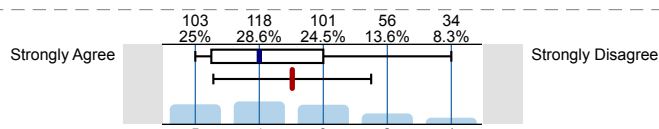
n=421
av.=3.91
md=4
dev.=1.04
ab.=21

15.6) I regularly use email as a means to gather information.



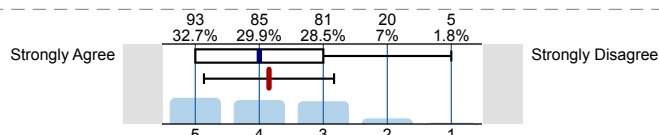
n=438
av.=4.32
md=4
dev.=0.75
ab.=5

15.7) I regularly use social media as a means to gather information.



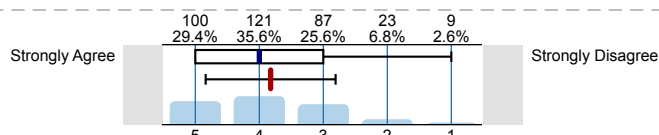
n=412
av.=3.49
md=4
dev.=1.23
ab.=30

15.8) RSC social media (Twitter, Instagram, Facebook) meets my needs.



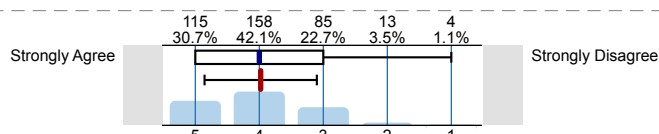
n=284
av.=3.85
md=4
dev.=1.02
ab.=158

15.9) Flyers on campus are a helpful way of obtaining campus information.



n=340
av.=3.82
md=4
dev.=1.02
ab.=100

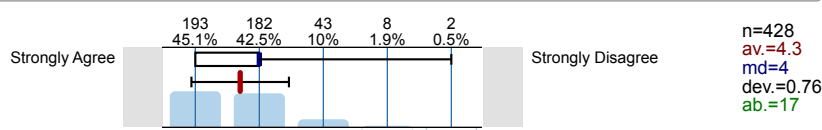
15.10) The information I receive regarding campus activities is adequate.



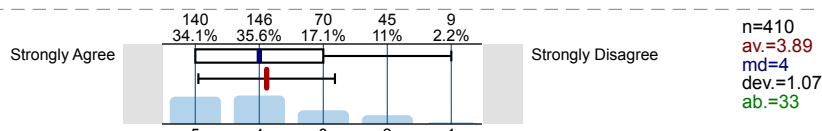
n=375
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dev.=0.88
ab.=68

16. What are your thoughts about the Rose State College campus as a whole?

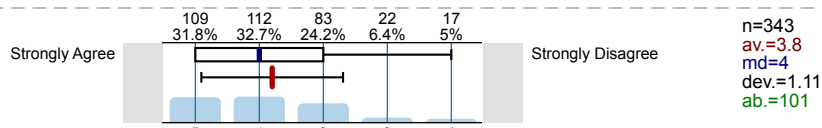
16.1) I feel safe when I am on campus.



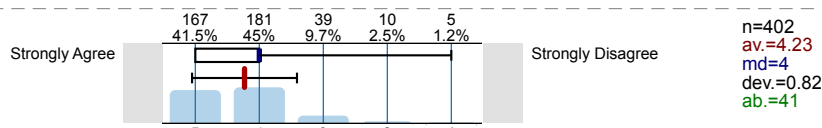
16.2) Campus security is visible.



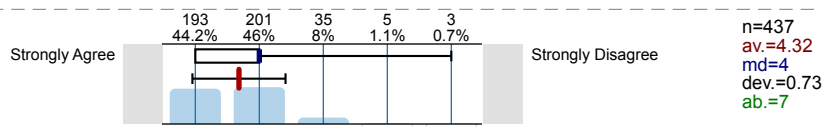
16.3) The vending machines meet my needs.



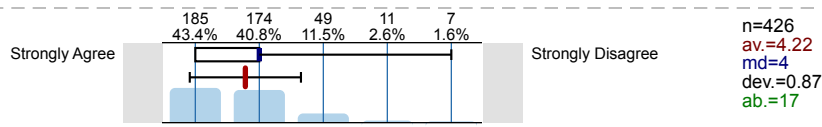
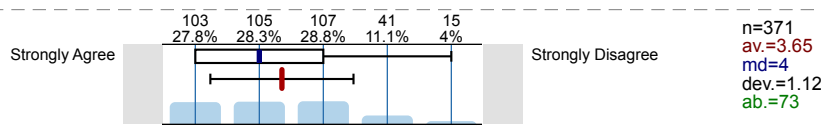
16.4) The staff at the bookstore is helpful.



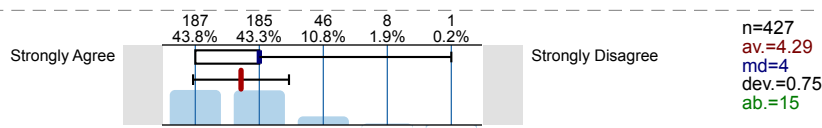
16.5) The faculty are helpful and supportive.



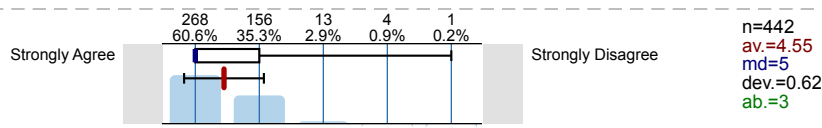
16.6) The faculty care about my academic success.

16.7) I reference the *Student Handbook* online.

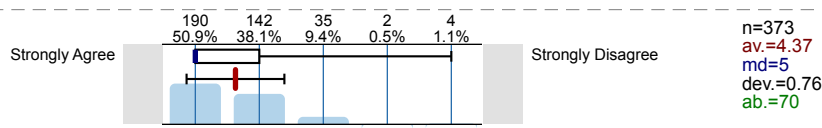
16.8) Rose State College supports student success



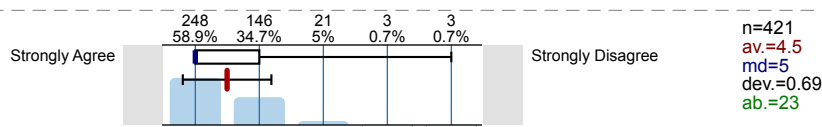
16.9) I understand how to use CANVAS.



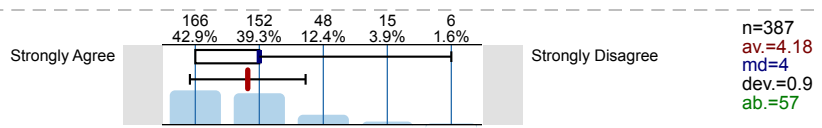
16.10) There are adequate services on campus to help me use CANVAS.

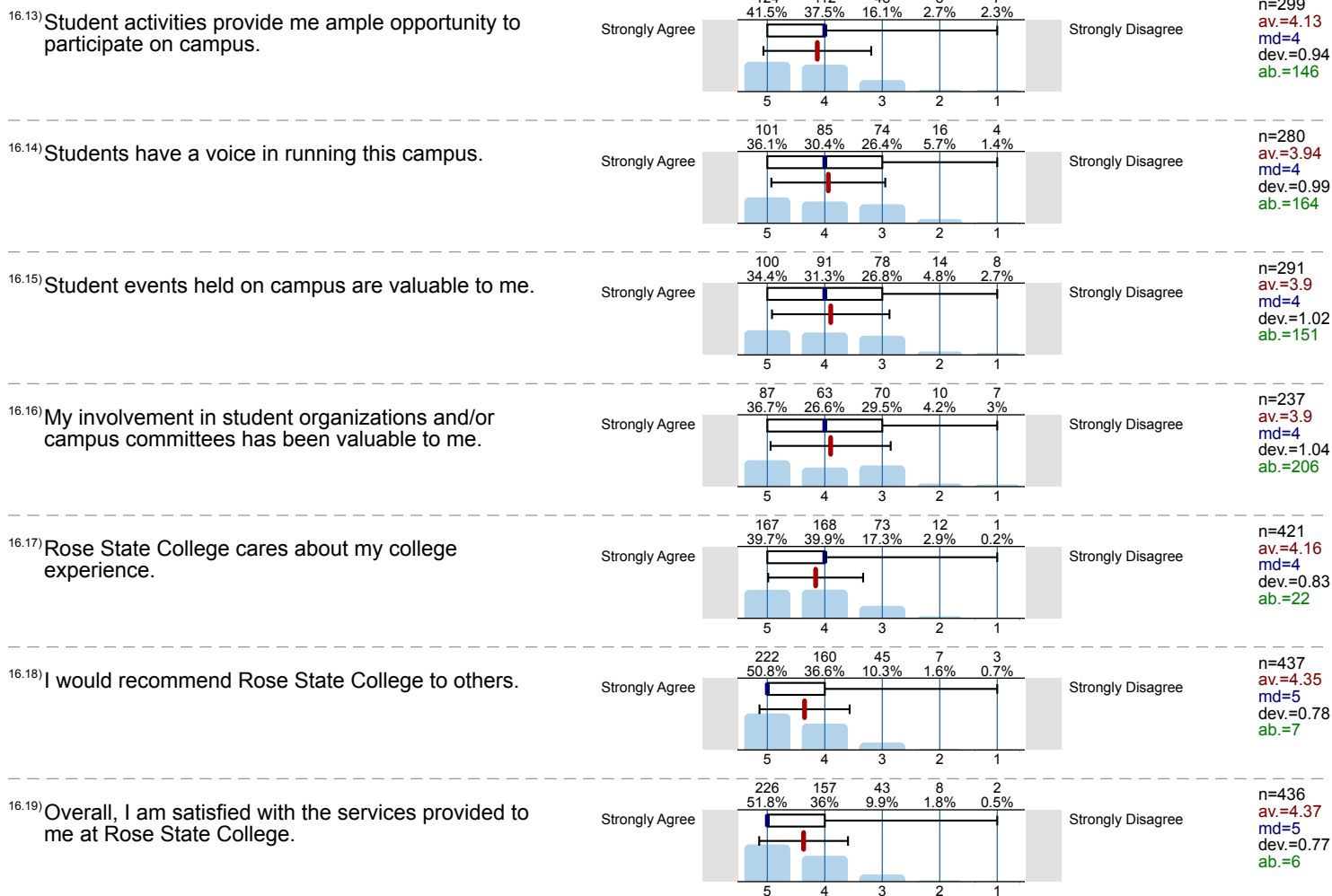


16.11) I am familiar with the CANVAS app



16.12) The WiFi system meets my needs.





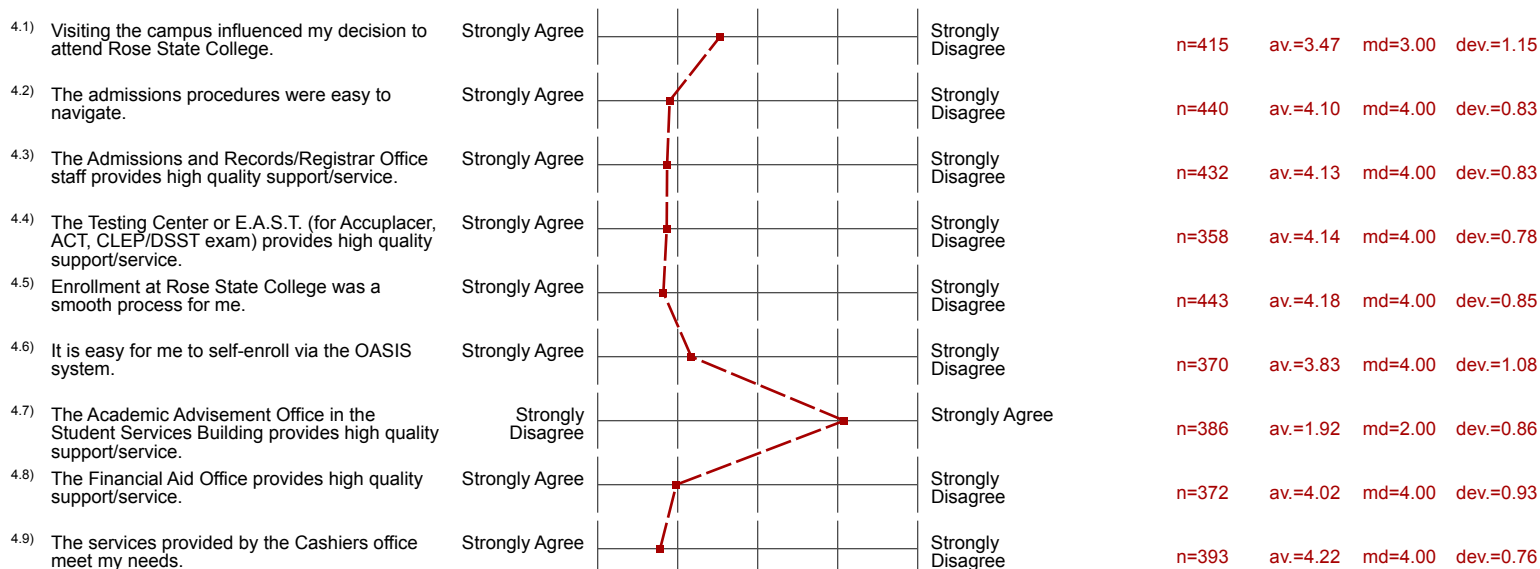
Profile

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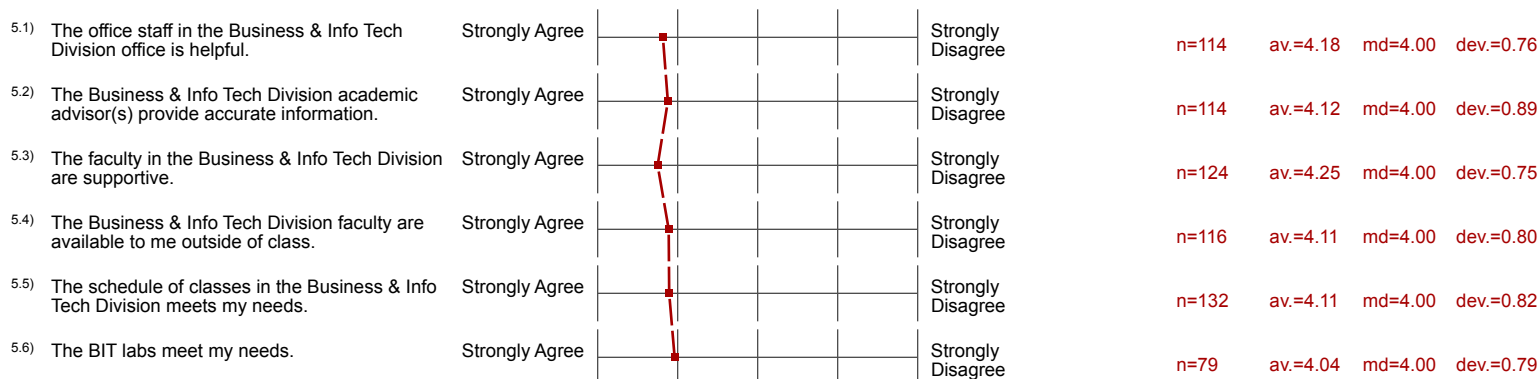
Student Services SP 20

Values used in the profile line: Mean

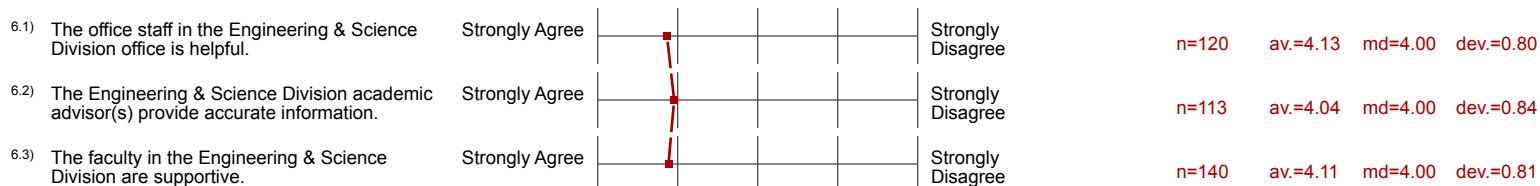
4. Tell us about your experiences regarding the enrollment & payment services at Rose State College.

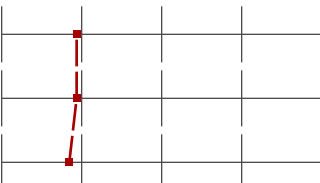




5. Services provided by the Business & Information Technology Division









6. Services Provided by the Engineering and Sciences Division









6.4) The Engineering & Science Division faculty are available to me outside of class.	Strongly Agree		Strongly Disagree	n=128	av.=4.06	md=4.00	dev.=0.80
6.5) The schedule of classes in the Engineering & Science Division meets my needs.	Strongly Agree		Strongly Disagree	n=143	av.=4.06	md=4.00	dev.=0.85
6.6) The ES labs meet my needs.	Strongly Agree		Strongly Disagree	n=97	av.=4.15	md=4.00	dev.=0.67







7. Services Provided by the Health Sciences Division

7.1) The office staff in the Health Sciences Division office is helpful.	Strongly Agree		Strongly Disagree	n=180	av.=4.31	md=4.00	dev.=0.74
7.2) The Health Sciences Division academic advisor(s) provide accurate information.	Strongly Agree		Strongly Disagree	n=181	av.=4.25	md=4.00	dev.=0.82
7.3) The faculty in the Health Sciences Division are supportive.	Strongly Agree		Strongly Disagree	n=186	av.=4.33	md=4.00	dev.=0.69
7.4) The Health Sciences Division faculty are available to me outside of class.	Strongly Agree		Strongly Disagree	n=171	av.=4.27	md=4.00	dev.=0.75
7.5) The schedule of classes in the Health Sciences Division meets my needs.	Strongly Agree		Strongly Disagree	n=183	av.=4.26	md=4.00	dev.=0.77
7.6) The HS labs meet my needs.	Strongly Agree		Strongly Disagree	n=165	av.=4.21	md=4.00	dev.=0.79




8. Services provided from the Humanities Division

8.1) The office staff in the Humanities Division office is helpful.	Strongly Agree		Strongly Disagree	n=245	av.=4.29	md=4.00	dev.=0.76
8.2) The Humanities Division academic advisor(s) provide accurate information.	Strongly Agree		Strongly Disagree	n=224	av.=4.25	md=4.00	dev.=0.76
8.3) The faculty in the Humanities Division are supportive.	Strongly Agree		Strongly Disagree	n=269	av.=4.30	md=4.00	dev.=0.73
8.4) The Humanities Division faculty are available to me outside of class.	Strongly Agree		Strongly Disagree	n=252	av.=4.25	md=4.00	dev.=0.78
8.5) The schedule of classes in the Humanities Division meets my needs.	Strongly Agree		Strongly Disagree	n=277	av.=4.27	md=4.00	dev.=0.70
8.6) The HU labs meet my needs.	Strongly Agree		Strongly Disagree	n=194	av.=4.13	md=4.00	dev.=0.85










9. Services provided by the Social Sciences Division

9.1) The office staff in the Social Sciences Division office is helpful.	Strongly Agree		Strongly Disagree	n=197	av.=4.34	md=4.00	dev.=0.67
9.2) The Social Sciences Division academic advisor(s) provide accurate information.	Strongly Agree		Strongly Disagree	n=186	av.=4.31	md=4.00	dev.=0.70
9.3) The faculty in the Social Sciences Division are supportive.	Strongly Agree		Strongly Disagree	n=218	av.=4.33	md=4.00	dev.=0.68
9.4) The Social Sciences Division faculty are available to me outside of class.	Strongly Agree		Strongly Disagree	n=200	av.=4.29	md=4.00	dev.=0.71
9.5) The schedule of classes in the Social Sciences Division meets my needs.	Strongly Agree		Strongly Disagree	n=221	av.=4.26	md=4.00	dev.=0.71
9.6) The SS labs meet my needs.	Strongly Agree		Strongly Disagree	n=148	av.=4.23	md=4.00	dev.=0.78



10. Share about your experiences with student housing.

10.1) Rose State College provides quality student housing.	Strongly Agree		Strongly Disagree	n=39	av.=4.38	md=5.00	dev.=0.78
10.2) The Rose State College Student Housing staff provides high quality support/service.	Strongly Agree		Strongly Disagree	n=35	av.=4.31	md=4.00	dev.=0.80
10.3) The programs provided for students in student housing met my needs.	Strongly Agree		Strongly Disagree	n=30	av.=4.23	md=4.00	dev.=0.86







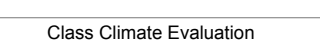
11. Services provided by the Learning Resource Center (LRC - Library)

11.1) The personnel in the Learning Resources Center (LRC) are helpful.	Strongly Agree		Strongly Disagree	n=363	av.=4.40	md=5.00	dev.=0.70
11.2) The services provided by the Library (1st floor of the LRC) meet my needs.	Strongly Agree		Strongly Disagree	n=345	av.=4.43	md=5.00	dev.=0.67
11.3) The online databases provided by the Library meet my needs.	Strongly Agree		Strongly Disagree	n=325	av.=4.33	md=4.00	dev.=0.72
11.4) The study and meeting spaces in the LRC meet my needs.	Strongly Agree		Strongly Disagree	n=336	av.=4.40	md=4.00	dev.=0.67
11.5) The services provided by the Tutoring Center (2nd floor of the LRC) meet my needs.	Strongly Agree		Strongly Disagree	n=238	av.=4.26	md=4.00	dev.=0.84
11.6) The services provided by the Testing Center (2nd Floor of the LRC) meet my needs.	Strongly Agree		Strongly Disagree	n=326	av.=4.33	md=4.00	dev.=0.72
11.7) The hours of the Learning Resources Center (2nd Floor Services) meet my needs.	Strongly Agree		Strongly Disagree	n=337	av.=4.28	md=4.00	dev.=0.77
11.8) The hours of the Library (1st Floor of LRC Bldg) meet my needs.	Strongly Agree		Strongly Disagree	n=345	av.=4.27	md=4.00	dev.=0.81
11.9) The services provided by the <i>Underground Cafe</i> meet my needs.	Strongly Agree		Strongly Disagree	n=278	av.=4.27	md=4.00	dev.=0.87

12. Services provided by the Wellness Center

12.1) The schedule of classes in the Wellness Center meets my needs.	Strongly Agree		Strongly Disagree	n=111	av.=3.95	md=4.00	dev.=0.85
12.2) The staff who work at the Wellness Center is helpful.	Strongly Agree		Strongly Disagree	n=151	av.=4.26	md=4.00	dev.=0.71











13. Your experiences with other student resource offices.

13.1) The staff of the Graduation Office provides high quality support/service.	Strongly Agree		Strongly Disagree	n=186	av.=3.92	md=4.00	dev.=0.82
13.2) The Student Engagement Office was helpful in getting me involved on campus.	Strongly Agree		Strongly Disagree	n=207	av.=3.83	md=4.00	dev.=0.97
13.3) The TRIO staff helped to navigate my educational experience.	Strongly Agree		Strongly Disagree	n=150	av.=3.84	md=4.00	dev.=0.90
13.4) The Veteran Student Services Office provides high quality support/service.	Strongly Agree		Strongly Disagree	n=144	av.=3.81	md=4.00	dev.=0.94
13.5) The Student Success Center provides high quality support/service.	Strongly Agree		Strongly Disagree	n=218	av.=4.04	md=4.00	dev.=0.79
13.6) The Student Access Services/Disability Services staff provides high quality support/service.	Strongly Agree		Strongly Disagree	n=152	av.=3.87	md=4.00	dev.=0.84
13.7) Personal Counseling Services provides high quality support/service.	Strongly Agree		Strongly Disagree	n=163	av.=3.93	md=4.00	dev.=0.90













14. Your experience with the Office of Career Services




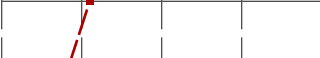



14.1) The Office of Career Services provides high quality support/service.	Strongly Agree		Strongly Disagree	n=70	av.=4.21	md=4.00	dev.=0.70
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15. What are your thoughts about social media & other campus communication?

15.1) The RSC website is a valuable source of information.	Strongly Agree		Strongly Disagree	n=431	av.=4.26	md=4.00	dev.=0.74
15.2) The layout of the RSC website is easy to navigate.	Strongly Agree		Strongly Disagree	n=432	av.=4.04	md=4.00	dev.=0.95
15.3) The RSC webpage meets my needs.	Strongly Agree		Strongly Disagree	n=433	av.=4.19	md=4.00	dev.=0.79
15.4) The College does a good job of communicating important information to me.	Strongly Agree		Strongly Disagree	n=435	av.=4.28	md=4.00	dev.=0.80
15.5) I regularly use text messaging as a means to gather information.	Strongly Agree		Strongly Disagree	n=421	av.=3.91	md=4.00	dev.=1.04
15.6) I regularly use email as a means to gather information.	Strongly Agree		Strongly Disagree	n=438	av.=4.32	md=4.00	dev.=0.75
15.7) I regularly use social media as a means to gather information.	Strongly Agree		Strongly Disagree	n=412	av.=3.49	md=4.00	dev.=1.23
15.8) RSC social media (Twitter, Instagram, Facebook) meets my needs.	Strongly Agree		Strongly Disagree	n=284	av.=3.85	md=4.00	dev.=1.02
15.9) Flyers on campus are a helpful way of obtaining campus information.	Strongly Agree		Strongly Disagree	n=340	av.=3.82	md=4.00	dev.=1.02
15.10) The information I receive regarding campus activities is adequate.	Strongly Agree		Strongly Disagree	n=375	av.=3.98	md=4.00	dev.=0.88

16. What are your thoughts about the Rose State College campus as a whole?

16.1) I feel safe when I am on campus.	Strongly Agree		Strongly Disagree	n=428	av.=4.30	md=4.00	dev.=0.76
16.2) Campus security is visible.	Strongly Agree		Strongly Disagree	n=410	av.=3.89	md=4.00	dev.=1.07
16.3) The vending machines meet my needs.	Strongly Agree		Strongly Disagree	n=343	av.=3.80	md=4.00	dev.=1.11
16.4) The staff at the bookstore is helpful.	Strongly Agree		Strongly Disagree	n=402	av.=4.23	md=4.00	dev.=0.82
16.5) The faculty are helpful and supportive.	Strongly Agree		Strongly Disagree	n=437	av.=4.32	md=4.00	dev.=0.73
16.6) The faculty care about my academic success.	Strongly Agree		Strongly Disagree	n=426	av.=4.22	md=4.00	dev.=0.87
16.7) I reference the <i>Student Handbook</i> online.	Strongly Agree		Strongly Disagree	n=371	av.=3.65	md=4.00	dev.=1.12
16.8) Rose State College supports student success	Strongly Agree		Strongly Disagree	n=427	av.=4.29	md=4.00	dev.=0.75
16.9) I understand how to use CANVAS.	Strongly Agree		Strongly Disagree	n=442	av.=4.55	md=5.00	dev.=0.62
16.10) There are adequate services on campus to help me use CANVAS.	Strongly Agree		Strongly Disagree	n=373	av.=4.37	md=5.00	dev.=0.76
16.11) I am familiar with the CANVAS app	Strongly Agree		Strongly Disagree	n=421	av.=4.50	md=5.00	dev.=0.69
16.12) The WiFi system meets my needs.	Strongly Agree		Strongly Disagree	n=387	av.=4.18	md=4.00	dev.=0.90

16.13) Student activities provide me ample opportunity to participate on campus.	Strongly Agree		Strongly Disagree	n=299	av.=4.13	md=4.00	dev.=0.94
16.14) Students have a voice in running this campus.	Strongly Agree		Strongly Disagree	n=280	av.=3.94	md=4.00	dev.=0.99
16.15) Student events held on campus are valuable to me.	Strongly Agree		Strongly Disagree	n=291	av.=3.90	md=4.00	dev.=1.02
16.16) My involvement in student organizations and/or campus committees has been valuable to me.	Strongly Agree		Strongly Disagree	n=237	av.=3.90	md=4.00	dev.=1.04
16.17) Rose State College cares about my college experience.	Strongly Agree		Strongly Disagree	n=421	av.=4.16	md=4.00	dev.=0.83
16.18) I would recommend Rose State College to others.	Strongly Agree		Strongly Disagree	n=437	av.=4.35	md=5.00	dev.=0.78
16.19) Overall, I am satisfied with the services provided to me at Rose State College.	Strongly Agree		Strongly Disagree	n=436	av.=4.37	md=5.00	dev.=0.77