Program Review Executive Summary Template

Based on the thorough program review addressing all criteria in policy, a comprehensive report should be possible within ten or fewer pages. This template is provided to assist institutions in providing a brief summary, which is to be presented to the institutional governing board prior to submission to the State Regents. Executive summaries should be possible within two pages using this template format.

Institution Name: Rose State College

Program Name and State Regents Code: Family Services and Child Development – Certificate of Mastery (CoM) in Child Development Program Code #305

List Any Options: Certificate of Mastery (CoM) in Child Development **Date of Review: 2021 Recommended Date of Next Review: 2026**

Centrality to Institutional Mission:

The FSCD program's mission statement directly supports the larger college mission. The college and FSCD mission statement are used to frame practical support and instruction for students to prepare them for working in an ever-changing child care and family services community.

Program Objectives and Goals:

The goal of the Family Services Child Development Associate in Arts degree is to prepare students to work as professionals in the family and early childhood field. Embedded in this A.A. degree is a Certificate of Mastery in Child Development, which is 18 credits of study. The Certificate of Mastery is required by the state of Oklahoma DHS to be qualified as a Master Teacher in child care.

The FSCD Program has 6 learning objectives that align with 6 NAEYC National Standards that are considered "best practices, and the gold star standards" in the child care and early childhood education field today.

star standards in the enild care and early enildhood ed	deation neid today.
Quality Indicators Such As:	Students earn a Certificate of Mastery in Child Development
 Student Learning Outcomes 	The FSCD program received NAEYC Accreditation
• Effective Teaching	The FSCD program uses "6 Key Assessments" to collect data on student
 Effective Learning Environments 	progress to drive the program.
• External Curricular Evaluation	CoM students enjoy the use of Rose campus technology and facilities
 Capacity to Meet Needs and Expectations 	The CoM and the FSCD program appreciates the advisory board, made up
of Constituencies	of community stakeholders and professors from other colleges.
Productivity for Most Recent 5 Years	
	Number of Degrees: 115 "Certificate of Mastery" in Child Development earned
	Number of Majors: 469

Other Quantitative Measures Such As: Number of Courses for Major Student Credit Hour in Major Direct Instructional Costs Supporting Credit Hour Production Roster of faculty members including the number of FTE faculty in the specialized courses within the curriculum If available, information about employment or advanced studies of graduates of the program over the past five years	 6 courses are required to earn a Certificate of Mastery in Child Development There are no additional instructional cost for the CoM program. The CoM is embedded in the FSCD A.A. in Child Development 1 full time faculty member who is an NAEYC Peer Reviewer for Higher Education Programs and is a Child Development Expert supported by 2-3 Adjuncts who are experts in their fields of Child Development. Out of 115 CoM earned during the past 5 years, 92 of the students enrolled the following semester to take classes at Rose. The students who did not enroll already had a BA degree or owed tuition money and were unable to return.
Duplication and Demand	 CoM classes can be used toward general education credits. Community stakeholders call the FSCD program requesting that we send out CoM students to apply at their place of business. Community stakeholders ask for their place of business to be used for our student's field practicums.
Effective Use of Resources	FSCD students benefit from all aspects of Rose State College campus and benefit from the technology resources and online courses offered for the FSCD program.
Strengths and Weakness	 Strengths: Nationally accredited NAEYC program. Professors and Scholar Coordinator are involved in the community. Community Stakeholders serve on the Advisory Board Weaknesses: Because NAEYC accreditation the program would benefit from another full time faculty member. Also funds to travel to NAEYC Conferences. FSCD serves a diverse population and would benefit from a more diverse faculty team.
Recommendations	 Expanding the program by adding a new "Certificate of Mastery" in Infant/Toddler Development or Child Care Center Directors Maintain and grow depth and breathe of the program by continuing support of the NAEYC Accreditation Recruit new students and retain the students we have until they graduate

Revised September 2021 Page 1 of 10

Program Review Report 3.7 Academic Program Review

A thorough internal or external program review addressing all criteria in policy should be possible within a comprehensive report of ten or fewer pages. This template is provided to assist institutions in compiling the program review information, which is to be presented to the institutional governing board prior to submission to the State Regents. Please provide an executive summary of this review using the Program Review Executive Summary Template.

Institution Name: Rose State College

Program Name and State Regents Code: Family Services Child Development – Certificate of Mastery in Child Development – Program #305

List Program Options: Certificate of Mastery in Child Development

List Embedded Certificates included in this review: Cert. of Mastery – Child Development

Previous Review

Date (Year) of Last Review 2016

1. Summarize key findings from previous internal and/or external reviews of this program.

During the 2016 review of the Associates in Arts, Family Services and Child Development degree, the program changed classes to meet the State Regent requirements for issuing students a Certificate of Mastery who earned 18 credits in certain areas of study.

2. What developments and actions have taken place since the last review?

Rose State College in partnership with Scholars for Excellence in Child Care provide grants, textbooks, tutoring, and peer support to students who work in child care and want to gain a certificate so that they can increase their pay and increase their responsibility with children in a child care setting.

The Associates in Arts, Family Services and Child Development, Child Development Option was awarded NAEYC Accreditation of Early Childhood Education Programs for demonstrating substantial compliance with national professional standards for early childhood education for the period of July 2018 through July 2025.

The FSCD program and the Scholars for Excellence in Child Care continue to team together to support the child care educational needs in the community. They do this by:

- Visiting local child care centers to inform them about the Certificate of Mastery.
- Attend conferences and workshops to provide participants information about the Certificate of Mastery.
- Provide consulting free of charge when asked.
- Team together to raise awareness about children and families on campus.

Revised September 2021 Page 2 of 10

Current Review

Date (Year) of Current Review: 2021

Review Criteria (Institutions should address each criterion of OSRHE policy 3.7.5 as directed below).

A. Centrality of the Program to the Institution's Mission:

Rose State College's Mission Statement is "As a public and open admission institution that grants associate degrees, Rose State College provides higher education programs and services intended to foster lifelong learning for a diverse population."

The Certificate of Mastery mission is embedded in the FSCD program's mission statement that directly supports that larger college mission:

"The Family Services and Child Development Program is committed to providing sound pedagogical opportunities enabling students to gain an understanding and appreciation of complexities of children and families within various early care education environments. Students learn to address the needs of children and families through the precepts of developmentally appropriate practice and comprehensive theoretical understanding. Students are provided opportunities to utilize their pedagogical skills in real-world applications through field experiences in a variety of settings. It is our belief that through the application of these skills, students will be prepared to meet the developmental needs of children and families and to apply their knowledge in educational, professional, and outreach programs."

The college and FSCD mission statement are used to frame practical support and instruction for students to prepare them for working in an ever-changing child care community.

B. Vitality of the Program:

B.1. Program Objectives and Goals:

The goal of the Family Services Child Development Associate in Arts degree is to prepare students to work as professionals in the family and early childhood field. Also embedded in the A.A. degree is a Certificate of Mastery, which is 18 credits of study. The Certificate of Mastery is required by the state of Oklahoma DHS to be qualified as a Master Teacher. The possibility of higher pay and stipends from the state of Oklahoma are also benefits of receiving the Certificate of Mastery. The following clear program objectives, systematically implemented into curriculum, guide students to the above goals:

Upon successful completion of the A.A. degree program, students will be able to:

- 1. Describe and analyze the multiple influences on the domains of development and learning from birth through middle childhood and use developmental knowledge to assess healthy, respectful, and supportive environments;
- 2. Compare family systems theories and be able to apply related strategies to interactions between and among child-care facilities and the family, school, and community;

Revised September 2021 Page **3** of **10**

- 3. Articulate the goals, benefits, and purposes of assessment and use systematic observations, documentation, and other effective assessment strategies in a responsible way to positively influence the development of every child;
- 4. Create a wide array of developmentally appropriate approaches and instructional strategies to connect with children and families and positively influence each child's development and learning, which will vary depending on children's ages and characteristics;
- 5. Apply knowledge of developmental domains and academic (or content) disciplines to design meaningful, challenging curriculum that promotes comprehensive developmental and learning outcomes for children; and
- 6. Identify and conduct themselves as members of the early childhood profession, knowing and using ethical guidelines and other professional standards related to early childhood practice.

Along with the above goals, students will have also met the NAEYC National Professional Standards that are as follows:

- Standard 1: Child Development and learning in context.
- Standard 2: Family-teacher partnerships and community connections.
- Standard 3: Child observation, documentation and assessment.
- Standard 4: Developmentally, culturally and linguistically appropriate teaching practices.
- Standard 5: Knowledge, application and integration of academic content in the early childhood curriculum.
- Standard 6: Professionalism as an early childhood educator.
 - **B.2.** Quality Indicators (including Higher Learning Commission criteria and requirements):

The A.A. Family Services Child Development (Child Development Option) degree was awarded a Certificate of Accreditation by NAEYC Accreditation of Early Childhood Higher Education Program for demonstrating substantial compliance with national professional standards for early childhood education for the period for July 2018-July 2025. The Certificate of Mastery is embedded in the A.A. degree. The program was accredited without conditions, and we attribute that honor to the hard work done at Rose and the HLC grant that encouraged and provided training for NAEYC Accreditation.

The full-time program coordinator and professor for the FSCD program has received recognition from NAEYC as a "Child Development Expert". This professor is also a NAEYC member, Peer Reviewer for the NAEYC Higher Education Commission, and a Peer Reviewer for course assignment rubrics for colleges pursuing accreditation through NAEYC.

About 49% of the FSCD students are also enrolled in Scholars for Excellence in Child Care. The Scholars Program awards scholarships, course textbooks, and support from the Scholars Coordinator to ensure student success in the FSCD program. The FSCD program also receives support from e-learning and other departments at Rose State College.

B.3. Minimum Productivity Indicators:

Time Frame	General FSCD	Students who earned a
(e.g.: 5-year	Program	"Certificate of Mastery in Child
span)	Enrollment	Development" (CoM)
2016		10 Students earned CoM
2017	125 Students	16 Students earned CoM
2018	143 Students	18 Students earned CoM
2019	150 Students	29 Students earned CoM
2020	150 Students	18 Students earned CoM
2021	155 Student	11 Students earned CoM so far this year
		Total of 115 Certificate of Mastery in Child
		Development earned by students.

It is important to remember that Rose was impacted by Covid-19 during the 2020-2021 school year. Also, the Social Science building suffered major damage in an ice storm that caused damage to the electrical system, forcing the classes to be moved to other buildings around the campus for an entire academic year.

B.4. Other Quantitative Measures:

b.4.a. Number and enrollment of courses taught exclusively for the major for each of the last five years: *This is for the Certificate of Mastery in Child Development*

FSCD Course	2021	2020	2019	2018	2017
FSCD 1213	2 courses				
	54 Students	55 Students	52 Students	68 Students	60 Students
FSCD 1313	2 courses	2 courses	3 courses	3 courses	3 courses
	47 Students	48 Students	61 Students	50 Students	44 Students
FSCD 1322			2 courses	2 courses	2 courses
			49 Students	59 Students	52 Students
FSCD 1323	3 courses	2 courses			
	36 Students	35 Students			
FSCD 2533	2 courses				
	23 Students	18 Students	39 Students	31 Students	34 Students
FSCD 2573	3 courses	3 courses	3 courses	2 courses	3 courses
	41 Students	38 Students	45 Students	19 Students	46 Students

b.4.b. Student credit hours by course level (i.e. 1000, 2000) generated in all major courses in the degree program for five years: *This is for the Certificate of Mastery in Child Development*

FSCD Course	2021	2020	2019	2018	2017
FSCD 1213	162	165	156	204	180
FSCD 1313	141	144	183	150	142
FSCD 1322			98	118	104
FSCD 1323	108	105			

Revised September 2021 Page **5** of **10**

FSCD 2533	69	96	117	117	102
FSCD 2573	123	81	135	57	138
FSCD 2613		33			30
FSCD 2633	24		51		39

b.4.c Direct instructional costs for the program during the review period:

The direct instructional cost for this program include children's books, children's educational toys and art supplies to provide hands-on experiences for the students was covered by a grant. There are no additional instructional costs for the program.

b.4.c. The number of credits and credit hours generated in the program that support the general education component and other degree programs including certificates:

Approximately 12 out of 18 credits can be used in other programs or for General Education. The FSCD program is proud to collaborate with other departments on campus to cross-list many of our courses in order to better serve our students and grow our program.

b.4.d. A roster of faculty members, faculty credentials and faculty credential institution(s). Also include the number of full-time equivalent faculty in the specialized courses within the curriculum:

Faculty	Credential (i.e. MFA, PhD)	Institution that granted degree
Joetta Gatliff	M.Ed. Curr/Instr/ECE	Lesley University
Julia Kelley	BS, Family Life Education-Child Development; MEd, Adult Higher Education	University of Central Oklahoma; University of Oklahoma
Angela Percival-Porter	orter BS. Family Relations and Child Development; MS Human Environmental Science – Human Development Oklahoma State University of Central Ok	

b.4.e. If available, information about employment or advanced studies of graduates of the program over the past five years:

FSCD Graduates: 5-year history, Summer 2016-Spring 2021

1 SCD Graduates. 3-year msu	Students who	Students who continued	Graduated
	completed	attending ROSE after	from ROSE
	"Certificate of	the CoM	with A.A.
	Mastery"		
Spring, Summer, Fall 2016	23 Ss earned CoM	17 Ss continued at Rose	5 FSCD A.A.
Spring, Summer, Fall 2017	16 Ss earned CoM	14 Ss continued at Rose	5 FSCD A.A.
Spring, Summer, Fall 2018	18 Ss earned CoM	14 Ss continued at Rose	9 FSCD A.A.
Spring, Summer, Fall 2019	29 Ss earned CoM	23 Ss continued at Rose	9 FSCD A.A.
Spring, Summer, Fall 2020	18 Ss earned CoM	16 Ss continued at Rose	3 FSCD A.A.
Spring, Summer 2021	11 Ss earned CoM	8 Ss continued at Rose	1 FSCD A.A.
TOTAL	115 Ss earned CoM	92 Ss continued at Rose	34 FSCD A.A.

Revised September 2021 Page 6 of 10

b.4.f. If available, information about the success of students from this program who transferred to other institutions:

Out of 115 students who completed the FSCD Certificate of Mastery in Child Development 92 students enrolled the following semesters and continued working on their FSCD A.A. in Family Services Child Development. Many of our students come to use with an associates or bachelor's degree in another area of study. They want to be child care center directors or lead teachers so they need the 18 additional credits in child development to be able to receive a "level 10" on the child development professional level. Some of our student quit college because they owe money to the college and do not have the funds to pay the money back or make monthly payments because of low wages in the field.

B.5. Duplication and Demand:

In cases where program titles imply duplication, programs should be carefully compared to determine the extent of the duplication and the extent to which that duplication is unnecessary. An assessment of the demand for a program takes into account the aspirations and expectations of students, faculty, administration, and the various constituents served by the program. Demand reflects the desire of people for what the program has to offer and the needs of individuals and society to be served by the program.

Address Duplication:

We have teamed with other departments on campus to cross-list some of our courses. This allows our required course to count as electives in some of the other departments and it uses the resources and expertise of the professors teaching the course.

Address Demand:

Covid-19 has had significant negative impact on the Child Care industry. The Child Care Centers were open and their employees were serving families despite their own personal danger. The industry continues to need qualified workers. The demand for workers in these fields has increased, regardless of economic trends, over the past 20 years, as a result of more women with young children entering the workforce. However, child care and related family services jobs are typically low-wage jobs with high turnover rates. Professionalization of the workforce is seen as a viable way to reduce turnover and increase wages. "Employment of childcare workers is projected to grow 8 percent from 2020 to 2030, about as fast as the average for all occupations. About 150,300 openings for childcare workers are projected each year, on average, over the decade. Many of those openings are expected to result from the need to replace workers who transfer to different occupations or exit the labor force, such as to retire." (Bureau of Labor Statistics, U.S. Department of Labor, Occupational Outlook Handbook, 2021 Edition). "Much of the projected employment growth in this occupation is due to recovery from the COVID-19 recession that began in 2020. Parents or guardians who work will continue to need the assistance of childcare workers. In addition, the demand for preschools and childcare facilities, and consequently childcare workers, should remain strong because early childhood education is widely recognized as important for a child's intellectual and emotional development. However, the increasing cost of childcare may limit demand for childcare workers." (Bureau of Labor Statistics, U.S. Department of Labor, Occupational *Outlook Handbook*, 2021 Edition).

Revised September 2021 Page 7 of 10

Within Rose State College's service area many of our community partners have shared concerns about hiring Master Teachers for the child care industry. A representative sample of the comments we have received follows: Tinker Air Force Classroom Teacher – "We have over 200 children on the waiting list to come to our center, but we have empty classrooms because Tinker only hires teachers with at least 18 credits in Child Development." "We could fill up the classrooms, but we cannot hire qualified teachers." "By lowering our center capacity, we meet DHS requirements without hiring more teachers, because we cannot find teachers." We will continue to need to replace teachers as they move or take other jobs."

b.5.a. Describe demand from students, taking into account the profiles of applicants, enrollment, completion data, and occupational data:

Student in the FSCD program generally work full time for low wages, have families, often with young children, and most are single parents. Because of life's circumstances, our students normally take only six credit hours a semester. Because of this, it takes up to 2 years to complete a Certificate of Mastery for Master Teachers. Students who choose to complete the AAS degree often take five or more years to finish.

b.5.b. Describe demand for students produced by the program, taking into account employer demands, demands for skills of graduates, and job placement data:

We regularly have community stakeholders and area child care employers calling the FSCD department to ask if we could send them practicum students or students who have 18 credit hours completed in child development to interview for a position at their center. Many centers are paying above-average wages to get a Master Teacher for an open position.

The FSCD faculty provide free-of-charge consulting to community stakeholders as well as students who request help with problem-solving in the Child Development community. FSCD also provides workshops hosted by DHS onsite in order to connect child care workers with information they need to work with children and families in their child care centers.

b.5.c. Describe demand for services or intellectual property of the program, including demands in the form of grants, contracts, or consulting:

FSCD received a grant from the Potts Family Foundation to host a movies and panel discussion about Adverse Childhood Experiences (ACE's). It was the first showing in the state, and more than 1700 people attended the showing held in 2018. A grant to teach 40 early childhood educators was also received and held on 8 Saturdays also held in 2019, providing more than 160 clock hours of education in the area of ACE's.

FSCD faculty had request to provide consulting to Tinker Air Force Base in the area of child development, behavior and classroom environments, which we served by consulting with them (2015-2019). FSCD also brings in guest speakers to provide training hours required for DHS licensing for child care centers; for example, Dr. Barbara Sorrels, 2017, Alton Carter, 2018, Guest Panel for Community Stakeholders, 2018, and more recently DHS Child Care Resources, 2021. Our community continues to look toward Rose State College as a place to go for higher education opportunities.

Revised September 2021 Page 8 of 10

The Scholars for Excellence Program out of the Oklahoma State Regents continues to be in high demand. Our Scholars Coordinator has been at Rose for more than 12 years. She knows our program at Rose, knows our community, visits child care centers, provides scholarships for FSCD course and degree program completion, as well as tutoring for students and academic advisement. Out of our FSCD majors, approximately 46% of our students are supported by the Scholars for Excellence Program. The program continues to grow and meet the needs of our students who would not be able to afford or navigate college by themselves. Many of the students supported by the Scholars for Excellence program are 1st generation older students.

b.5.d. Describe indirect demands in the form of faculty and student contributions to the cultural life and well-being of the community:

Along with the Potts Family Education grant mentioned above, the FSCD program sponsors "The Week of the Young Child," and Child Abuse Awareness on campus each year by decorating a tree with blue ribbons and providing information about young children to students across campus. The faculty members are also asked to visit and consult with local child care centers to help with licensing issues, behavior concerns and presenting at local child care conferences and national conferences. We fulfill approximately 12 of these requests per year. Many child care business owners also reach out to us to enroll help their employees in continuing their education as well asking us to post their job opportunities because they want to hire our students.

b.5.e. The process of program review should address meeting demands for the program through alternative forms of delivery. Describe how the program has met these demands:

During Covid-19 students requested flex style classes. FSCD met this request by working with students who were quarantined by providing an online version of the live courses and not deducting points from a student's grade for not attending a live class. Students in the FSCD program also request more hybrid and online courses. This request was met by providing an offering each year of a "flex" or online course and by moving over 50% of the course to a hybrid model. In the future students will be able to complete the Certificate of Mastery completely online.

B.6. Effective Use of Resources:

(Resources include financial support (state funds, grants and contracts, private funds, student financial aid); library collections; facilities including laboratory and computer equipment; support services, appropriate use of technology in the instructional design and delivery processes, and the human resources of faculty and staff).

Students in the FSCD program utilize the following resources:

- Multiple sources of financial aid including loans, grants and scholarships.
- The Scholars Program, as discussed previously, is an Oklahoma State Board of Regents for Higher Education scholarship program specifically for those students in the child care field. Students in the FSCD program utilize the following resources.
- As part of the FSCD program and curriculum, students often utilize computer labs and printers in the computer labs and laptops available through the Liberal Arts & Sciences Division two laptop carts.
- Library resources to complete course assignments such as journals and online databases.

Revised September 2021 Page 9 of 10

- All of the textbooks assigned in FSCD courses are available for students to check out within the library system.
- Writing lab and math lab tutors.
- The FSCD faculty connect students to support services via course syllabi, the learning management system, and personal conversations held during office hours, via email, or by appointment as requested.
- The LRC (Learning Resource Center library)
- The Student Union
- The new restaurant on campus that offers sandwiches and coffee
- The two model classrooms for FSCD students to use as a hands-on-lab and to get visual ideas to use in their community child care classrooms with children and parents.
- The Liberal Arts & Sciences Division Dean, Associate Dean, and Administrative staff who are always willing to help the students with any questions or needs that they might have.

Recommendation(s)

A.	Recommendation for the Program (3.7.7.A.4):					
	✓ Maintain the program at the current level.✓ Continue the program with modifications as noted below and detailed in the					
	comment section below.					
	☐ Reduce program in size or scope					
	☐ Merge or consolidate program					
	☐ Reorganize program/curricular modifications*					
	Suspend program to allow an opportunity to consider recommendations detailed	in				
	the section below*					
	Delete program*					

Rose State College FSCD program will maintain the program's current levels, but we also plan to expand and grow the program. Oklahoma's greatest resource is our children and their future in our State. By providing education that will impact the lives of Oklahoma's youngest citizens we are ensuring their success to be capable citizens in our future.

^{*}Requires a Request for Degree Program Modification and governing board approval.

Revised September 2021 Page **10** of **10**

B. Specific comments regarding recommendations:

(Provide detailed recommendations for the program as a result of this thorough review and how these recommendations will be implemented, as well as the timeline for key elements. Recommendations to suspend or modify the program should include measurable goals and a timeline for monitoring the program in one-, two-, three-, or four-year increments)

Recommendations	Implementation Plan	Target Date
Expand the program by adding another "Certificate of Mastery"	The FSCD program and the Scholars for Excellence program would both benefit from adding another "Certificate of Mastery" to the program so that students would not need to go to another college to become a center director or infant/toddler teacher.	Spring 2023
Maintain NAEYC Accreditation	The FSCD team will collect student work samples and cross-check rubrics to ensure that accurate data is available about student learning outcomes.	At the end of each semester the program will use data to continuously monitor and improve the program.
Recruitment and retention	Work with Rose States newly revised Marketing and Workforce Development departments to more effectively recruit potential graduates, know that calling students who have not enrolled this semester and reaching out to those students personally will help with our desire to retain our student in the program.	Summer 2022
Develop a faculty-driven and faculty-maintained data set for graduates and either their job placement or transfer institution	Use the Rose State's newly created graduation survey to collect data from graduates. Working with other programs in the Liberal Arts & Sciences Division, explore effective ways to share success stories on the web page and through the College's Official social media platforms.	Fall 2023

Department/Pro	ogram Head (Signature)	Date: 11/13/2021
Dean	(Signature)	Date: 11/13/2021
Chief Academic	, <u> </u>	
	Sabelle a. Billon (Signature)	Date: 11/16/2021
President	(Signature)	Date: 11/16/2021