

Part 2 -- Assessment of Services

Student Services		1.0 – 1.79	1.8 – 2.59	2.6 – 3.39	3.4 – 4.19	4.2 – 5.0
In answering the following questions, please rate the service of each area using the scale to the right (answer on SCANTRON), or leave blank if you have no knowledge.		Very Poor 1	Poor 2	Acceptable 3	Good 4	Very Good 5
1. Academic Advisement Office (academic advisors located in the Student Services Building)					3.91	
2. Welcome Center (located in the Student Services Building)					3.94	
3. Financial Aid Office					3.74	
4. Admissions and Records Office					3.94	
5. Testing Center (for COMPASS, ACT, CLEP/DSST exams; located in the Student Services Building)					3.99	
6. Graduation Services Center (located in the Student Services Building)					3.95	
7. Student Success Center (located in the Student Services Building)					3.92	
8. Veteran Services Office (located in the Student Services Building)					3.92	
Comment:						
General Questions: Student Affairs						
In answering the following questions, please indicate your agreement with each statement (answer on SCANTRON), or leave blank if you have no knowledge.		Strongly Disagree 1	Disagree 2	Neutral 3	Agree 4	Strongly Agree 5
9. Rose State has enough intramural sports.				2.93		
10. The admissions procedures were easy to follow.					3.93	
11. I enjoy Raider Dayz activities.					3.52	
12. I am familiar with campus clubs.				2.97		
13. I enjoy working with campus clubs.				3.15		
14. Enrollment at the college was a smooth process for me.					3.98	

15. I received accurate information about scholarship availability.					3.22		
16. I received accurate information about Pell Grants.					3.28		
17. The information contained in the <i>Student Handbook</i> is valuable.						3.62	
18. When I need assistance, I know whom to ask.						3.58	
19. I feel welcome on campus.						4.01	
20. Students have a voice in running this campus.						3.50	
Comment: •							

General Questions: Academic Affairs

Business & Info Technology (If you have never been in this division, please skip to #27)

	Strongly Disagree 1	Disagree 2	Neutral 3	Agree 4	Strongly Agree 5
21. The service in the Business & Info Tech Division office is helpful.				3.69	
22. The Business & Info Tech Division academic advisor(s) provide accurate information.				3.66	
23. The faculty in the Business & Info Tech Division are supportive.				3.82	
24. The Business & Info Tech Division faculty are available to me outside of class.				3.70	
25. The schedule of classes in the Business & Info Tech Division meets my needs.				3.67	
26. Computer labs are adequately equipped.				3.85	

Comment:
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Engineering & Science (If you have never been in this division please skip to #33)					
	Strongly Disagree 1	Disagree 2	Neutral 3	Agree 4	Strongly Agree 5
27. The service in the Engineering & Science Division office is helpful.				3.78	
28. The Engineering & Science Division academic advisor(s) provide accurate information.				3.80	
29. The faculty in the Engineering & Science Division are supportive.				3.88	
30. The Engineering & Science Division faculty are available to me outside of class.				3.83	
31. The schedule of classes in the Engineering & Science Division meets my needs.				3.75	
32. Labs are adequately equipped.				3.75	
Comment: •					
Health Sciences (if you have never been in this division please skip to #39)					
	Strongly Disagree 1	Disagree 2	Neutral 3	Agree 4	Strongly Agree 5
33. The service in the Health Sciences Division office is helpful.				3.79	
34. The Health Sciences Division academic advisor(s) provide accurate information.				3.73	
35. The faculty in the Health Sciences Division are supportive.				3.85	
36. The Health Sciences Division faculty are available to me outside of class.				3.85	
37. The schedule of classes in the Health Sciences Division meets my needs.				3.79	
38. Labs are adequately equipped.				3.80	
Comment: •					

Humanities (if you have never been in this division please skip to #45)					
	Strongly Disagree 1	Disagree 2	Neutral 3	Agree 4	Strongly Agree 5
39. The service in the Humanities Division office is helpful.				3.87	
40. The Humanities Division academic advisor(s) provide accurate information.				3.87	
41. The faculty in the Humanities Division are supportive.				3.98	
42. The Humanities Division faculty are available to me outside of class.				3.92	
43. The schedule of classes in the Humanities Division meets my needs.				3.98	
44. Computer labs (writing, reading, and language) are adequately equipped.				3.93	
Comment:					
Social Sciences (If you have never been in this division please skip to #51)					
	Strongly Disagree 1	Disagree 2	Neutral 3	Agree 4	Strongly Agree 5
45. The service in the Social Sciences Division office is helpful.				3.94	
46. The Social Sciences Division academic advisor(s) provide accurate information.				3.92	
47. The faculty in the Social Sciences Division are supportive.				4.01	
48. The Social Sciences Division faculty are available to me outside of class.				3.94	
49. The schedule of classes in the Social Sciences Division meets my needs.				3.98	
50. Computer labs are adequately equipped.				3.92	
Comment:					

LRC – Library (If you have never been in the LRC please skip to #55)					
	Strongly Disagree 1	Disagree 2	Neutral 3	Agree 4	Strongly Agree 5
51. The service in the Learning Resources Center (LRC) is helpful.					4.22
52. The Learning Resources Center (LRC) staff provide accurate information.				4.17	
53. The LRC's tutoring services meet my needs.				3.91	
54. The LRC's testing services meet my needs.				4.06	
Comment:					
Wellness Center (If you have never used the wellness center please skip to #57)					
	Strongly Disagree 1	Disagree 2	Neutral 3	Agree 4	Strongly Agree 5
55. I can find a class to take at the Wellness Center that meets my schedule.				3.84	
56. The staff who work at the Wellness Center are friendly.				4.07	
Comment:					
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General Questions: Business Affairs					
	Strongly Disagree 1	Disagree 2	Neutral 3	Agree 4	Strongly Agree 5
57. Services provided by the Cashiers office meet my needs.				3.98	
58. I feel safe when I am on campus.				4.05	
59. Campus security is visible.				3.64	
60. The cafeteria menu meets my needs.				3.46	
61. The food service at Java Rose meets my needs.				3.54	
62. The vending machines provide adequate options.				3.46	
63. The staff at the bookstore are helpful.				4.06	

